

2020 Pacific Place Summer is My Happy Place Sales Redemption - Terms and Conditions

1. Promotion period is from 9 to 31 May 2020 (both dates inclusive).
2. Shoppers are entitled for this redemption only by joining the Pacific Place Loyalty Programme – **above**.
3. Same-day electronic receipts and credit card slips issued by Pacific Place shops must be presented at the Pacific Place Redemption Counter (Level L2, near Burberry) on the same day of purchase to redeem these shopping rewards.
4. Each receipt must be worth HK\$100 or more. Each receipt can be used once only, and the amount shown on the receipt cannot be split.
5. Original receipts must be presented. Duplicated and re-printed receipts will not be accepted.
6. Only same-day payments by credit cards, EPS or UnionPay are entitled to these shopping rewards. Cash and Octopus payments are not eligible. All receipts for redemption will be stamped as part of the redemption procedure.
7. The name stated on the electronic payment used (credit card, EPS or UnionPay) to redeem these shopping rewards must be the same as the registered name used to join the Pacific Place Loyalty Programme – **above**. Swire Properties Management Limited reserves the right to request shoppers to present the relevant credit card(s) for verification purpose.
8. Each shopper is entitled to a maximum of ONE redemption per day while stocks last.
9. Weekend Bonus Rewards are limited to spending on Saturdays and Sundays during 9 – 31 May upon redemption.
10. Additional 40,000 **above** points will be rewarded for accumulated spending over HK\$40,000 during 9 – 31 May. Each member can only redeem once. Each receipt must be worth HK\$100 or more. Receipts from Van Cleef & Arpels (Pacific Place Store) are not eligible for Bonus Points Rewards. Bonus Points can only be used after the completion of points adjustment.
11. All **above** points will be credited directly to **above** member's account within 48 hours from the date of redemption. No separate notification will be issued.
12. Purchases of gift certificates, merchant vouchers or cash coupons will not be accepted. Payments for Membership fee/Service Plan, banking services, telecommunications services, car parking fees, hotels, charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, any refundable and /or partially paid deposits on merchandise and meals, reloading of Octopus Card at any tenants, and private or corporate functions at restaurant, outlets or shops at Pacific Place Mall, shops at One & Two Pacific Place office towers, Three Pacific Place and Starstreet Precinct are also excluded.
13. Redeemed shopping rewards cannot be refunded, exchanged for cash or other services or products.
14. Pacific Place shops may reject any refund where receipts have been stamped for redemption. Pacific Place reserves the right to request shoppers to return the redeemed shopping rewards if the required spending threshold is not met after refund.
15. Staff from shops at Pacific Place are NOT entitled to participate in this promotion. Sales personnel are not allowed to redeem any shopping rewards on behalf of the shoppers.
16. Personal data collected will only be used for Swire Properties Management Limited Marketing and Promotions for contacting and verification purposes only, all information will be kept highly confidential. With the consent of the shoppers, the contact information will also be used for sending promotional materials and information.
17. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the redeemed shopping rewards.
18. Participation in this promotion is voluntary, and Swire Properties Management Limited shall not be responsible to shoppers or any other party for any disputes, liabilities, loss, damage, claim or cost arising from or caused by this promotion or any of the shopping rewards. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.
19. Participation in the promotion represents the shopper's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and shopping rewards. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the shopper's entitlement to the shopping rewards without prior notice.
20. Swire Properties Management Limited reserves the right to amend any terms and conditions of this promotion without prior notice.
21. In case of disputes, Swire Properties Management Limited reserves the right of final decision on all related matters.
22. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.