

2020 Pacific Place 'above' 3rd Anniversary Celebration – Welcome Rewards - Terms and Conditions

1. Promotion period is from 25 July to 7 August 2020 (both dates inclusive).
2. Shoppers are entitled for this redemption only by joining the Pacific Place Loyalty Programme – **above** and fulfilling all clauses as stipulated in this Terms & Conditions.
3. Each member is entitled to redeem a maximum of ONE welcome/upgrade reward (the “**Reward**”) per successful registration of **above Blue** and **above Gold** memberships while stocks last.
4. Members who received automatic upgrade to **above Blue/above Gold** membership by joining other promotion programmes/campaigns are not entitled to redeem the **Reward**.
5. Redemption of the **Reward** is limited to spending made between 25 July and 7 August (both days inclusive).
6. Same-day electronic receipts and credit card slips issued by Pacific Place shops must be presented at the Pacific Place Concierge Desk (Level L2, near Burberry) on the same day of purchase to redeem the **Reward**.
7. Each receipt must be worth HK\$100 or more. Each receipt can be used once only, and the amount shown on the receipt cannot be split.
8. Original receipts must be presented. Duplicated and re-printed receipts will not be accepted.
9. Only same-day payments by credit cards, EPS or UnionPay are entitled to these rewards. Cash and Octopus payments are not eligible. All receipts for redemption will be stamped as part of the redemption procedure.
10. The name stated on the electronic payment used (credit card, EPS or UnionPay) to redeem these rewards must be the same as the registered name used to join the Pacific Place Loyalty Programme – **above**. Swire Properties Management Limited reserves the right to request shoppers to present the relevant credit card(s) for verification purpose.
11. All **above** points will be credited directly to **above** member’s account within 48 hours from the date of redemption. No separate notification will be issued.
12. Purchases of gift certificates, merchant vouchers or cash coupons will not be accepted. Payments for Membership fee/Service Plan, banking services, telecommunications services, car parking fees, hotels, charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, any refundable and /or partially paid deposits on merchandise and meals, reloading of Octopus Card at any tenants, and private or corporate functions at restaurant, outlets or shops at Pacific Place Mall, shops at One & Two Pacific Place office towers, Three

Pacific Place and Starstreet Precinct are also excluded.

13. Redeemed shopping rewards cannot be refunded, exchanged for cash or other services or products.

14. Pacific Place shops may reject any refund where receipts have been stamped for redemption. Pacific Place reserves the right to request shoppers to return the redeemed shopping rewards if the required spending threshold is not met after refund.

15. Staff from shops at Pacific Place are NOT entitled to participate in this promotion. Sales personnel are not allowed to redeem any shopping rewards on behalf of the shoppers.

16. Personal data collected will only be used for Swire Properties Management Limited Marketing and Promotions for contacting and verification purposes only, all information will be kept highly confidential. With the consent of the shoppers, the contact information will also be used for sending promotional materials and information.

17. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the redeemed shopping rewards.

18. Participation in this promotion is voluntary, and Swire Properties Management Limited shall not be responsible to shoppers or any other party for any disputes, liabilities, loss, damage, claim or cost arising from or caused by this promotion or any of the shopping rewards. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.

19. Participation in the promotion represents the shopper's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and shopping rewards. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the shopper's entitlement to the shopping rewards without prior notice.

20. Swire Properties Management Limited reserves the right to amend any terms and conditions of this promotion without prior notice.

21. In case of disputes, Swire Properties Management Limited reserves the right of final decision on all related matters.

22. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.

2020 太古廣場 above 三週年禮遇 迎新獎賞 - 條款及細則

1. 推廣日期由 2020 年 7 月 25 日至 8 月 7 日(包括首尾兩日)。
2. 顧客須登記加入太古廣場 **above** 會員計劃及滿足本條款及細則，方可參與此推廣。
3. 每位會員可於推廣期間成功登記 **above Blue** 及 **above Gold** 會籍並換領迎新/升級禮遇(“禮遇”) 一次，換完即止。
4. 會員如透過其他推廣活動/計劃自動獲得 **above Blue** 或 **above Gold** 會籍將不被視作合資格獲得禮遇。
5. 換領禮遇只適用於 7 月 25 日至 8 月 7 日期間(包括首尾兩日)之消費。
6. 顧客須於消費即日親臨太古廣場服務台 (L2 層，鄰近 Burberry)，並出示太古廣場商戶即日發出的電子收據及信用卡收據存根，方可換領禮遇。
7. 每張收據必須為港幣 100 元或以上。每張收據只可被使用一次，收據上的金額不能分開計算作多次換領。
8. 顧客必須出示收據正本。恕不接受複印或重印的收據。
9. 只接受即日消費的信用卡、易辦事或銀聯收據。現金及八達通付款恕不接受。所有相關收據會被蓋上印章，方算完成換領程序。
10. 顧客使用之電子付款方式(信用卡、易辦事或銀聯卡) 所顯示的姓名須與太古廣場 **above** 會員計劃的登記姓名一致，方可換領購物禮遇。太古地產管理有限公司有權於換領過程中要求顧客出示相關信用卡作核對之用。
11. 所有積分將於登記後 48 小時內直接存入顧客其 **above** 會員賬戶而不會另作通知。
12. 商舖禮券、代用券及現金券、會籍及服務計劃的消費、銀行服務、電訊服務、停車場、酒店、慈善捐款、兌換或退款發票、增值咭及增值服務、任何預訂貨品或餐飲之可退款及/或非全數繳付訂金、在任何商戶之八達通增值、在各食肆之私人或公務宴會、太古廣場一座及二座辦公樓、太古廣場三期及星街小區商店之交易皆不可用作參與是次推廣。
13. 換領之購物禮遇不可退款、兌換現金或其他服務或產品。
14. 如收據已被蓋上印章，太古廣場商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻，太古地產管理有限公司有權要求顧客退還已換領之購物禮遇。
15. 太古廣場商戶之職員均不能參加是次推廣活動。銷售人員不得代顧客兌換任何購物禮遇。
16. 個人資料收集只供太古廣場推廣部作聯絡及資料核實用途，所有資料會絕對保密。在得到顧客的同意下，聯絡資料亦會用作傳送推廣訊息及資料予顧客。
17. 對於換領購物禮遇之質量，太古地產管理有限公司無須負上任何責任。
18. 參加者參加本活動純屬自願性質，一切因本推廣活動或任何購物禮遇對顧客

或任何其他人士造成的所構成或引致之爭議、責任、損失、損害、索償或成本概與太古地產管理有限公司無關。太古地產管理有限公司無須就此承擔任何法律責任或賠償。

19.參加此推廣活動代表參加者明白，接受及願意遵守是次推廣及購物禮遇之條款及細則。如有任何違反條款及細則之情況，或任何不誠實及/或造假行為，太古地產管理有限公司保留權利立即取消其購物禮遇而毋須另行通知。

20.太古地產管理有限公司有權更改優惠、條款及細則而毋須另行通知。

21.如有任何爭議，太古地產管理有限公司保留最終決定權。

22.如本條款及細則之中英文版本有任何差異，一概以英文版本為準。