

Terms & Conditions - Valet Parking Service at Pacific Place

1. Valet Parking Service is available from 10am to 10pm daily. No overnight parking is allowed.
2. Each eligible **above** member is entitled to the following benefits according to their membership tier:

| Membership | Valet Parking Privilege |
|-----------------------|---|
| above Black | First 4 hours of complimentary valet parking service daily |
| above Platinum | First 2 hours of complimentary valet parking service daily |
| above Gold | 2 hours of complimentary valet parking weekly* <i>*Weekly is defined as a 7-day cycle beginning on Sunday and ending on Saturday</i> |
| above Blue | Redeem valet parking service for 6,000 above points OR HK\$100 per hour |

3. 6,000 **above** points or HK\$100 per hour will be charged for the extra hour(s).
4. Complimentary Valet Parking Service is only available to **above Black, above Platinum and above Gold** members. Their Associated Members are not eligible for this offer. This offer is non-transferable. Eligible members are required to drive their own cars to reach the valet parking counter on Level L4 (next to the Two Pacific Place taxi rank) and present his/her valid **above** e-membership card for verification. Each member can check their valet parking record via Pacific Place Mobile App after check-in.
5. The complimentary valet parking hours must be utilised on a single entry and cannot be used separately or in conjunction with any other parking promotions at Pacific Place. Any unused portion of the complimentary hours will be forfeited upon redemption on that day.
6. For car pick-up, **above Black** members can visit the Level L4 **above Lounge**, while **above Platinum, above Gold** and **above Blue** members must visit the Level L2 Concierge Desk for ticket validation. Members are required to arrive at the valet parking counter on Level L4 within 20 minutes after check-out time registration.
7. If use of the valet parking service exceeds the complimentary hours to which a member is entitled under these terms and conditions, the member will be required to settle any additional charges (at the rate of 6,000 **above** points /HK\$100 per hour; a partial hour will be charged as a full hour) at the Level L4 **above Lounge** (only for **above Black** Members) or Level L2 Concierge Desk before car retrieval.
8. All cars which are not retrieved by members after 10pm will be retained in Pacific Place car park and charged at a car parking rate of HK\$37 per hour until members retrieve their cars at the valet parking counter on Level L4.
9. Valet Parking Service will be suspended during Black Rainstorm Warnings, when Tropical Cyclone Warning Signal No. 8 or higher is hoisted, or when an "extreme conditions" announcement is made. Neither
10. Wilson Parking (Hong Kong) Limited nor any of its servants, agents or employees (together hereinafter referred to as the "**Company**"), will be liable for any loss or of damage to any cars or any of its accessories or contents (whether such loss or damage is caused by the negligence, or by any act, default or omission, of the Company of any other party or otherwise) at any time, whilst such cars are parked or situated in this Car Park or otherwise in the Company's custody or control or whilst it is being moved or driven in, or to or from, this Car Park including, without limitation, whilst such car is retained by the Company pursuant to Conditions 11 or 12 below.
11. The Company will not be under any liability (whether arising under statute, at common law or otherwise) for any loss of or damage to the property of any person caused by the negligence, or by any act, default or omission, of the Company, or any other person, or by any equipment used or employed by the Company or any other person in the operation of this Car Park, or by the condition of the structure, roads, fixtures, fittings,

equipment or appliances of or attached to this Car Park, or by any other third party, vehicle, act or thing. The owner of any cars parked in this Car Park shall be solely liable for and shall hold the Company absolutely free and harmless from any such liability.

12. The Company may enter, move and drive any cars for the purpose of its being parked at or in this Car Park. Moreover, any cars may also be moved or driven by the Company to such place as the Company deems fit during any period of retention.
13. The Company may permit any person to remove any cars from this Car Park upon such person producing a valid ticket duly paid or offering evidence of authority or entitlement to remove such cars as the Company shall in its sole and absolute discretion deem satisfactory. The Company may retain any cars until such a ticket is produced or until so satisfied by such evidence. The Company will not be liable in negligence or in respect of any other cause of action arising out of the loss of or damage to any cars or any of its accessories or contents caused by permitting any person not authorised or entitled to remove the same to do so.
14. The Company shall have a general lien upon, or the right or retention of, any cars together with all of its accessories and contents until all sums due to the Company for or in relation to valet parking such cars in this Car Park or otherwise due by reason of any liability of the owner or user of such cars to the Company hereunder or otherwise due in respect of other services rendered by the Company, have been paid in full. For the purposes of these Conditions, parking charges and/or other amounts payable hereunder by the owner/user of any cars shall be due on demand by the Company.
15. No time or other indulgence granted by the Company shall in any way affect its rights under these Conditions of Valet Parking or otherwise.
16. Parking charges in respect of any cars with the Company for valet parking left in the Car Park shall accrue at such rates, be calculated on such basis, and be paid in accordance with the Company's provisions as to Parking Fees for the time being in force.
17. The Company may vary these Conditions by altering, adding to or deleting any or all of them or making new Terms and/or Conditions and the new Conditions shall be effective and binding on the owner of any cars left with the Company for valet parking in this Car Park upon posting of such new Conditions of Valet Parking in a conspicuous place near the cashier's office or entrance to this Car Park. Except as otherwise authorised in writing by the Company, no servant, agent, or employee of the Company has the authority to waive, vary, amend or add to these Conditions.
18. Any notice, demand or other communication to be given by the Company in respect of any cars subject to these Conditions of Valet Parking shall be given to the registered owner of such cars at his registered address as recorded with the Transport Department for the time being.
19. All terms and conditions above are subject to the Conditions of Valet Parking in English.