

2023 Pacific Place Bags: Inside Out Shopping Rewards – Terms and Conditions

- The promotion runs from 16 June to 16 July 2023, both dates inclusive ("Promotion Period").
- Shoppers are required to join the Pacific Place Loyalty Programme – **above** – and meet the accumulated same-day spending requirement by electronic payment during the Promotion Period in order to be entitled to redeem Shopping Rewards ("Rewards").

Accumulated Same-day Electronic Retail Spending at Pacific Place and Starstreet Precinct (with at least ONE bag item purchase)*	Shopping Rewards
HK\$3,000 – HK\$7,999	A V&A Tote Bag with Custom Embroidery Service
HK\$8,000 or above	A V&A Tote Bag with Custom Embroidery Service + HK\$300 Pacific Place Shopping e-Voucher

*With at least ONE receipt (with valid stamp) for a bag purchase from designated Pacific Place / Three Pacific Place / Starstreet Precinct retail shops.

- Shoppers are required to redeem Rewards with at least ONE receipt for a bag purchase from designated Pacific Place / Three Pacific Place / Starstreet Precinct retail shops. For designated Pacific Place / Three Pacific Place / Starstreet Precinct retail shops, please refer to the below link: <https://www.pacificplace.com.hk/-/media/files/pacificplace2/pdf/va-bagsinsideout-sales-redemption-designated-merchants>
- All receipts with valid spending on bags will be stamped by the respective shops as part of the verification procedures.
- Plastic bag purchases will not be counted as bag purchases and cannot be used to redeem Rewards.
- Each V&A Tote Bag can be embroidered with up to 5 English characters or numbers. The colour of the Tote Bag can be selected based on stock availability.
- A confirmation SMS will be sent to the shopper once the embroidered V&A Tote Bag is ready to collect; the embroidered item must be collected **within 2 days** as stated in the confirmation SMS. The shopper **MUST** present the confirmation SMS to collect the embroidered item. Uncollected items may be donated to charity. Swire Properties Management Limited will not reissue or return any expired embroidery items.
- Each shopper is entitled to a maximum of ONE redemption of Rewards per day. The Rewards are available on a first-come, first-served basis and while stocks last.
- Same-day machine-printed sales receipts and electronic payment transaction slips issued by the designated retail merchants of Pacific Place / Three Pacific Place / Starstreet Precinct must be presented at the Redemption Counter on Level L1 (near adidas) on the same day of purchase to redeem the Rewards.
- Each receipt must be for HK\$100 or more. Each receipt can be used once only, and the amount shown on the receipt cannot be split.
- Original receipts must be presented. Damaged, duplicated and re-printed receipts will not be accepted.
- Only same-day purchase transactions settled by any electronic payment, including credit card, debit card, Alipay, Android Pay, Apple Pay, BoC Pay, EPS, Octopus, PayMe from HSBC, Samsung Pay, Tap & Go and WeChat Pay, etc., are accepted. Cash payments are not eligible. All receipts for redemption will be stamped as part of the redemption procedure.
- The name stated on the electronic payment method used to redeem the eligible Rewards must be the same as the registered name used to join the Pacific Place Loyalty Programme – **above**. Swire Properties Management Limited reserves the right to request shoppers to present the relevant credit card(s) for verification purposes.
- Only the final amount shown on the electronic payment slips after deductions from any discounts or vouchers will be eligible for the Rewards.
- Pacific Place Shopping Vouchers will be given in the form of unconditional e-Vouchers and will be added to the shoppers' wallets in Pacific Place mobile app instantly upon redemption of the Rewards. The e-Vouchers are bound by their respective validity and will not be re-issued in case of expiry.
- Purchases of Pacific Place Gift Cards, gift certificates, merchant vouchers or cash coupons will not be accepted. Payments for membership fees / service plans, banking services, telecommunications services, car parking fees, hotels, charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, any refundable and/or partially paid deposits on merchandise and meals, reloading of Octopus Card at any tenants, and private or corporate functions at restaurants, outlets or shops at Pacific Place Mall / Three Pacific Place / Starstreet Precinct, and shops at Pacific Place One & Two office towers are also excluded.
- For any eligible transactions with a fully paid and non-refundable deposit for which the entire payment is made within the Promotion Period, the corresponding receipts must also be presented on the same day on which the entire deposit is paid in order to participate in this promotion.
- Rewards cannot be refunded, exchanged for cash or other services or products.
- Pacific Place / Three Pacific Place / Starstreet Precinct merchants may reject any refund where receipts have been stamped for redemption. Swire Properties Management Limited reserves the right to request shoppers to return the redeemed Rewards if the required spending threshold is not met after a refund.
- Staff from merchants at Pacific Place / Three Pacific Place / Starstreet Precinct are not entitled to participate in this promotion. Sales personnel are not allowed to redeem any Rewards on behalf of shoppers.
- Personal data collected will only be used for Swire Properties Management Limited Marketing and Promotions for contacting and verification purposes only. All information will be kept highly confidential. With the consent of the shoppers, the contact information will also be used for sending promotional materials and information.
- Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the redeemed Rewards.
- Participation in this promotion is voluntary, and Swire Properties Management Limited shall not be responsible to shoppers or any other party for any disputes, liabilities, loss, damage, claims or costs arising from or caused by this promotion or any of the Rewards. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.
- Participation in the promotion represents the shopper's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and Rewards. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the shopper's entitlement to the Rewards without prior notice.
- Swire Properties Management Limited reserves the right to amend any terms and conditions of this promotion without prior notice.
- In case of disputes, Swire Properties Management Limited and participating merchants reserve the right of final decision on all related matters.
- In the event of discrepancy or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.

2023 太古廣場 Bags: Inside Out 購物禮遇 – 條款及細則

1. 本推廣適用於2023年6月16日至7月16日,包括首尾兩天(「推廣期」)。
2. 顧客須登記加入太古廣場**above**會員計劃及以電子貨幣即日消費累積滿以下指定金額,方可換領購物禮遇(「禮遇」)。

即日於太古廣場及星街小區累積電子零售消費金額 (須包括至少一項袋類單品消費)*	購物禮遇
港幣3,000元 – 港幣7,999元	英國V&A博物館布袋連個人化刺繡服務
港幣8,000元或以上	英國V&A博物館布袋連個人化刺繡服務 + HK\$300太古廣場電子購物禮券

*當中必須包括至少一張於指定太古廣場/太古廣場三座/星街小區零售商戶購買袋類單品之消費單據(連同有效印章)。

3. 顧客須以至少一張於指定太古廣場/太古廣場三座/星街小區商戶的袋類單品消費單據換領禮遇。有關指定太古廣場/太古廣場三座/星街小區零售商戶,請參考以下連結: <https://www.pacificplace.com.hk/-/media/files/pacific-place2/pdf/va-bagsinsideout-sales-redemption-designated-merchantsa>
4. 所有含有袋類單品之單據會被相關商戶蓋上印章,作核對之用。
5. 塑膠購物袋不會計算在袋類單品消費內,將不可換領購物禮遇。
6. 每個英國V&A博物館布袋上可刺繡最多5個英文字母或數字。顧客可選擇布袋顏色。各款顏色布袋數量有限,換完即止。
7. 當布袋刺繡完成後,顧客將收到一則領取短訊;已刺繡的布袋必須於短訊列明的日期起的**2天內**領取。顧客**必須**出示短訊領取已完成刺繡的布袋。逾期未領的布袋將捐贈慈善機構,太古地產有限公司亦不會重發或歸還尚未領取的刺繡布袋。
8. 每位顧客每日最多可換領禮遇一次。禮遇數量有限,換完即止。
9. 顧客必須於消費當日親臨L1層禮品換領專櫃(近adidas),並出示太古廣場/太古廣場三座/星街小區指定零售商戶即日發出的電子收據及信用卡收據存根,方可換領禮遇。
10. 每張收據必須為港幣100元或以上。每張收據只可被使用一次,收據上的金額不能分開計算作多次換領。
11. 顧客必須出示收據正本。恕不接受損毀、複印或重印的收據。
12. 只接受即日憑電子貨幣付款之交易,包括信用卡、扣賬卡、支付寶、Android Pay、Apple Pay、BoC Pay、易辦事、八達通、PayMe from HSBC、Samsung Pay、Tap & Go 拍住賞、WeChat Pay 微信支付等。現金付款恕不接受。所有相關收據會被蓋上印章,方算完成換領程序。
13. 顧客使用之電子付款方式所顯示的姓名須與太古廣場**above**會員計劃的登記姓名一致,方可換領禮遇。太古地產管理有限公司有權於換領過程中要求顧客出示相關支付卡作核對之用。
14. 只計算扣除任何折扣或禮券後,電子貨幣付款存根上顯示之最終金額。
15. 太古廣場購物禮券將以電子禮券形式於顧客成功換領禮遇後即時存入太古廣場手機應用程式內的電子錢包,禮券不設最低消費金額。電子禮券須於其有效期當日或之前使用,逾期失效,並不獲補發。
16. 購買太古廣場禮品卡、商舖禮券、代用券及現金券、會籍及服務計劃的消費、銀行服務、電訊服務、停車場、酒店、慈善捐款、兌換或退款發票、增值咭及增值服務、任何預訂貨品或餐飲之可退款及/或非全數繳付訂金、在任何商戶之八達通卡增值、在太古廣場/太古廣場三座/星街小區餐廳、食肆或商舖舉行之私人或公務宴會、太古廣場一座及二座辦公樓商店之交易皆不可用作參與是次推廣。
17. 任何推廣期內全額繳付及不可退款之訂金交易,須於全額繳付訂金交易同日一併出示其相應證明,方可用作登記參與是次推廣。
18. 換領之禮遇不可退回、兌換現金或其他服務或產品。
19. 如收據已被蓋上印章,太古廣場/太古廣場三座/星街小區商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻,太古地產管理有限公司有權要求顧客退還已換領之禮遇。
20. 太古廣場/太古廣場三座/星街小區商戶之職員均不能參加是次推廣活動。銷售人員不得代顧客兌換任何禮遇。太古地產管理有限公司有權要求查證參加者是否符合參加資格。
21. 個人資料收集只供太古廣場推廣部作聯絡及資料核實用途,所有資料會絕對保密。在得到顧客的同意下,聯絡資料亦會用作傳送推廣訊息及資料予顧客。
22. 對於換領禮遇之質量,太古地產管理有限公司無須負上任何責任。
23. 參加者參加本活動純屬自願性質,一切因本推廣活動或任何禮遇對顧客或任何其他人士造成的所構成或引致之爭議、責任、損失、損害、索償或成本概與太古地產管理有限公司無關。太古地產管理有限公司無須就此承擔任何法律責任或賠償。
24. 參加此推廣活動代表參加者明白、接受及願意遵守是次推廣及禮品之條款及細則。如有任何違反條款及細則之情況,或任何不誠實及/或造假行為,太古地產管理有限公司保留權利立即取消禮遇而不另作通知。
25. 太古地產管理有限公司有權更改優惠、條款及細則而無須另行通知。
26. 如有任何爭議,太古地產管理有限公司及參與商戶保留最終決定權。
27. 如本條款及細則之中英文版本有任何差異,一概以英文版本為準。