

2026 Pacific Place juju world Merchandise Store and juju world Capsule Toy Station – Terms and Conditions

1. The promotion period of Pacific Place juju world Merchandise Store (“merchandise store”) and juju world Capsule Toy Station (“capsule toy station”) are from 23 July 2026 to 16 August 2026 (“promotion period”), both dates inclusive.
2. Hong Kong Exclusive juju Blind Boxes, juju Plushie (12”), juju world Cap, juju world Shopping Bag, juju world T-shirt, juju world Water Bottle, juju world Patches, juju world Pins, juju world Fan, juju world Key Chains, juju Ears are only available for purchase at the merchandise store. juju Accessories - Earrings, Hair Ties, Clothing and Flower Eyes are only available for purchase at the capsule toy station. The **juju world Merchandise Store** and **juju world Capsule Toy Station (Level L1, near Lane Crawford)** are open daily from **11:00am to 9:00pm**. All products are limited in quantities and are available on a first-come, first-served basis while stocks last.
3. Hong Kong Exclusive juju Blind Boxes include 9 standard versions and 5 secret versions.
4. Each shopper is entitled to purchase **a maximum of 10 Hong Kong Exclusive juju Blind Boxes**. Shoppers with Entry Ticket may bring along one accompanying child aged 12 or below, the purchase quota applies to the ticket holder only and the accompanying child is not eligible for any purchase quota. Entry to the merchandise store or capsule toy station does not guarantee the availability or purchase of any specific product.
5. Each shopper is entitled to purchase **a maximum of 15 merchandise items, including all merchandise categories**. Shoppers with Entry Ticket may bring along one accompanying child aged 12 or below, the purchase quota applies to the ticket holder only and the accompanying child is not eligible for any purchase quota. Entry to the merchandise store does not guarantee the availability or purchase of any specific product.
6. Each shopper is entitled to purchase **a maximum of 3 tokens**. Shoppers with Entry Ticket may bring along one accompanying child aged 12 or below, the purchase quota applies to the ticket holder only and the accompanying child is not eligible for any purchase quota. Entry to the capsule toy station does not guarantee the availability or purchase of any specific product. Shoppers must present a **same-day** merchandise store receipt indicating Hong Kong Exclusive juju Blind Boxes at the capsule toy station counter. The receipt will be stamped as part of the token purchase procedure. Stamped receipts will not be eligible for additional token purchases.
7. Purchase(s) at the merchandise store and capsule toy station are **not** entitled to 2026 Pacific Place ‘Dreamlike Summer’ Shopping Rewards redemption, the Pacific Place x Alipay Exclusive Shopping Rewards, parking promotions and **above** points registration.
8. All products purchased at the merchandise store cannot be returned or exchanged. Exceptions for exchange will be allowed for manufacturing defective products on the **same day of purchase** only. Shoppers will be required to show the original sales receipt and the electronic payment transaction slip of the returned item in its original packaging during the exchange. The merchandise store reserves the right of final decision to provide an alternative item of equal value or a refund, shall the original item no longer be available for replacement.
9. For Hong Kong Exclusive juju Blind Boxes, if there are manufacturing defects, the merchandise store does not guarantee an exchange for the exact same style or colour of juju. Any packaging damage, scratches or minor dents will not be considered as product defects. No returns or exchanges will be accepted for these cases once payments are completed.
10. For juju accessories, if there are manufacturing defects, the capsule toy station does not guarantee an exchange for the exact same style or colour of accessories. No returns or exchanges will be accepted once payments are completed.
11. Product images are for illustrative purposes only and may not be an exact representation of the product.
12. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the products.

13. Only selected electronic payments – Credit Card, Mobile Payment (including but not limited to Apple Pay, Google Pay, Samsung Pay or Huawei Pay) and QR Code Payment (including but not limited to Alipay, WeChat Pay, UnionPay QR Code or BoC Pay+) are accepted at the merchandise store and capsule toy station. Octopus Card, Payme, FPS, Cash, Pacific Place Gift Card and Pacific Place Shopping Vouchers are **not** accepted.
14. The merchandise store reserves the right to amend any Terms and Conditions and purchase limits on any product without prior notice.
15. In case of disputes, the merchandise store reserves the right of final decision on all related matters.
16. In the event of discrepancy or inconsistency between the English and Chinese versions of these Terms and Conditions, the English version shall prevail.

2026 太古廣場 juju world 禮品店及 juju world 配飾扭蛋站 – 條款及細則

1. 太古廣場 juju world 禮品店（「禮品店」）及 juju world 配飾扭蛋站（「配飾扭蛋站」）於 2026 年 7 月 23 日至 2026 年 8 月 16 日（「活動期間」）舉行，包括首尾兩天。
2. 香港限定系列 juju 盲盒、juju 毛絨公仔 (12 吋)、juju world 帽子、juju world 購物袋、juju world T 恤、juju world 水壺、juju world 燙章、juju world 扣針、juju world 扇子、juju world 鎖匙扣、juju 頭箍只可於禮品店內購買。juju 配飾 — 耳環、髮圈、服裝以及花朵眼睛只可於配飾扭蛋站內購買。juju world 禮品店及 juju world 配飾扭蛋站（L1 層，Lane Crawford 附近）營業時間為每日上午十一時至晚上九時。所有貨品數量有限，先到先得，售完即止。
3. 香港限定系列 juju 盲盒包括 9 款基本版及 5 款隱藏版。
4. 每位顧客最多可購買 10 個香港限定系列 juju 盲盒。如持有人場券之顧客攜同一名 12 歲以下兒童參與，同行兒童將不享有任何購買名額。進入禮品店及配飾扭蛋站，並不保證特定貨品之供應或能夠購買任何特定貨品。
5. 每位顧客最多可購買合共 15 件貨品，包括所有貨品種類。如持有人場券之顧客攜同一名 12 歲以下兒童參與，同行兒童將不享有任何購買名額。進入禮品店，並不保證特定貨品之供應或能夠購買任何特定貨品。
6. 每位顧客最多可購買 3 個代幣。如持有人場券之顧客攜同一名 12 歲以下兒童參與，同行兒童將不享有任何購買名額。進入配飾扭蛋站，並不保證特定貨品之供應或能夠購買任何特定貨品。顧客必須於消費當日向配飾扭蛋站專櫃出示印有香港限定系列 juju 盲盒之禮品店單據。禮品店單據將會被蓋上印章，方算完成代幣購買程序；已蓋印之單據，將不可再用於購買額外代幣。
7. 於禮品店及配飾扭蛋站之消費不可用作換領 2026 太古廣場「夢幻夏日」購物禮遇、太古廣場 x 支付寶專屬消費獎賞、商場泊車優惠及登記 **above** 會員積分之用。
8. 所有於禮品店購買的貨品均不可退貨或更換。僅當貨品屬製造瑕疵產品，方為例外情況而可予以於購買當天內更換。更換貨品時顧客必須出示收據正本、信用卡收據及貨品原包裝。禮品店將保留最終決定權，若原貨品已無法更換，將提供同價值的替代貨品或退款。
9. 對於香港限定系列 juju 盲盒，若有製造瑕疵，禮品店不保證更換為相同的款式或顏色。任何包裝損壞、刮痕或輕微凹陷均不視為貨品瑕疵。貨品一經付款，恕不接受退貨或更換。
10. 對於 juju 配飾，若有製造瑕疵，配飾扭蛋站不保證更換為相同的款式或顏色。貨品一經付款，恕不接受退貨或更換。
11. 產品圖片僅供參考，可能與實際產品不完全相符。
12. 對於貨品之質量，太古地產管理有限公司無須負上任何責任。
13. 禮品店及配飾扭蛋站只接受指定電子支付方式包括信用卡、手機 Pay (包括但不限於 Apple Pay, Google Pay, Samsung Pay 或 Huawei Pay) 及二維碼 (包括支付寶、微信支付、雲閃付 APP 或 BoC Pay+)。禮品店不接受八達通、Payme、轉數快、現金、太古廣場禮品卡及太古廣場購物禮券。
14. 禮品店有權更改服務之條款與細則及任何貨品之購買上限而無須另行通知。
15. 如有任何爭議，禮品店保留最終決定權。
16. 如本條款及細則之中英文版本有任何差異，一概以英文版本為準。