

## 2025 Pacific Place Ohana Hatake Coffee & Tote Bag Redemption – Terms and Conditions

1. The promotion period of Ohana Hatake Coffee & Tote Bag Redemption (referred to as “Redemption” hereafter) is from 31 July to 13 August 2025, both dates inclusive (referred to as “Promotion Period” hereafter).
2. Shoppers are required to join the Pacific Place Loyalty Programme – **above** and meet the accumulated same-day spending requirement by electronic payment during the Promotion Period in order to be entitled to redeem Ohana Hatake Coffee & Tote bag (referred to as “Rewards” hereafter).

Accumulated Same-day Electronic Spending	Rewards
HK\$800	One Ohana Hatake Coffee
HK\$1,500	One Ohana Hatake Tote Bag

3. Each Shopper is entitled to redeem **ONE** Reward (either Ohana Hatake Coffee or Ohana Hatake Tote bag) through the ‘Limited-time Offers’ under ‘Rewards’ of the Pacific Place Mobile App **ONCE** per day only. The Rewards are limited and available on a first-come-first-served basis and while stocks last.
4. Same-day machine-printed sales receipts and electronic payment transaction slips issued by designated merchants of Pacific Place / Three Pacific Place / Six Pacific Place / Starstreet Precinct must be presented at Ohana Hatake Coffee Counter (Level L1, near Theory) on the same day of purchase to redeem the Rewards. Please refer to the below link for designated merchants: <https://www.pacificplace.com.hk/-/media/files/pacificplace2/pdf/PacificPlace-StarstreetPrecinct-designated-merchants>.
5. Each receipt must be worth HK\$100 or more. Each receipt can be used once only, and the amount shown on the receipt cannot be split. Receipts CANNOT be re-used in conjunction with other on-going sales redemption programme(s), except for free parking redemption, Pacific Place x Alipay Exclusive Shopping Rewards and 2025 Pacific Place “Summer In Full Bloom” Shopping Rewards.
6. Original receipts must be presented. Damaged, duplicated and re-printed receipts will not be accepted.
7. Only same-day purchase transactions settled by any electronic payments, including credit card, debit card, Alipay, Android Pay, Apple Pay, EPS, PayMe, Octopus card, Samsung Pay, Tap & Go and WeChat Pay, etc., are accepted. Cash payments are not eligible. All receipts for redemption will be stamped as part of the redemption procedure.
8. The name stated on the electronic payment method used to redeem the Rewards must be the same as the registered name used to join the Pacific Place Loyalty Programme – **above**. Swire Properties Management Limited reserves the right to request Shoppers to present the relevant credit card(s) for verification purposes.
9. Only the final amount shown on the electronic payment slips after deductions from any discounts, vouchers or **above** Dollar will be eligible for participating in the Redemption.
10. Purchases from “Takashi Murakami’s Ohana Hatake Pop-Up” , purchases of Pacific Place Gift Card, gift certificates, merchant vouchers or cash coupons will not be accepted. Payments for membership fee / service plan, banking services, telecommunications services, car parking fees, hotels (including hotel stay packages covering Salisterra dining from The Upper House), charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, any refundable and/or partially paid deposits on merchandise and meals, reloading of Octopus Card at any tenants, and private or corporate functions at restaurants, outlets or shops at Pacific Place Mall, shops at One, Two, Three, Five & Six Pacific Place office towers are also excluded.
11. For any eligible transactions with a fully paid and non-refundable deposit in which the entire payment is made within the Promotion Period, the corresponding receipts must also be presented on the same day on which the entire deposit is paid in order to participate in this promotion.
12. Rewards cannot be returned, exchanged for cash or other services or products.
13. Pacific Place shops reserve the right to reject any refund where receipts have been stamped for redemption. Swire Properties Management Limited reserves the right to request Shoppers to return the redeemed Rewards if the required spending threshold is not met after refund.
14. Staff from shops at Pacific Place / Three Pacific Place / Six Pacific Place / Starstreet Precinct are not entitled to participate in this promotion. Sales personnel are not allowed to redeem any Rewards on behalf of Shoppers.
15. Personal data collected will only be used for Swire Properties Management Limited Marketing and Promotions for contacting and verification purposes only, all information will be kept highly confidential. With the consent of Shoppers, the contact information will also be used for sending promotional materials and information.
16. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the redeemed Rewards.
17. Participation in the promotion is voluntary; Swire Properties Management Limited shall not be responsible to Shoppers or any other party for any disputes, liabilities, losses (including indirect or consequential loss), damages, claims or costs arising from or caused by this promotion or any of the Rewards. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.
18. Participation in the promotion represents the Shopper’s understanding, acceptance, and willingness to comply with the terms and conditions for the promotion. In case of any breach of these terms and conditions, or any dishonest conduct and /or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the Shopper’s entitlement to the Rewards without prior notice.
19. Swire Properties Management Limited reserves the right to alter, extend or terminate the promotion and any terms and conditions of this promotion at any time without prior notice.
20. In case of disputes, Swire Properties Management Limited reserves the right of final decision on all related matters. Shoppers are required to present the relevant original transaction document(s), sales receipt(s) and credit card sales slip(s) (if applicable) for further investigation by Swire Properties Management Limited.
21. In the event of discrepancy or inconsistency between the English and Chinese versions of these terms and conditions, the English version shall prevail.



## 2025太古廣場 Ohana Hatake 咖啡 & 手提袋換領禮遇 – 條款及細則

1. Ohana Hatake 咖啡 & 手提袋換領禮遇（以下稱為「換領禮遇」）的推廣期為2025年7月31至8月13日，包括首尾兩天（以下稱為「推廣期」）。
2. 顧客須登記成為 **above** 會員及於推廣期內以電子貨幣即日消費累積滿以下指定金額，方可換領 Ohana Hatake 咖啡 & 手提袋（以下統稱「禮遇」）。

即日累積電子消費金額	禮遇
HK\$800	Ohana Hatake 咖啡乙杯
HK\$1,500	Ohana Hatake 手提袋乙個

3. 每位顧客每日最多於太古廣場流動應用程式「獎賞」內的「限時優惠」兌換禮遇**一次**（Ohana Hatake 咖啡 或 Ohana Hatake 手提袋）。禮遇數量有限，先到先得，換完即止。
4. 顧客必須於消費當日親臨 Ohana Hatake 咖啡專櫃（L1層，近Theory），並出示太古廣場 / 太古廣場三座 / 太古廣場六座 / 星街小區指定商戶即日發出的電子消費收據及信用卡收據存根，方可換領禮遇。請參考以下連結之商戶名單：  
<https://www.pacificplace.com.hk/-/media/files/pacificplace2/pdf/PacificPlace-StarstreetPrecinct-designated-merchants>。
5. 每張收據必須為港幣100元或以上。每張收據只可被使用一次，收據上的金額不能分開計算作多次換領。收據不可重覆使用於其他禮遇換領活動（免費泊車優惠、太古廣場 x 支付寶專屬消費獎賞及2025太古廣場「Summer in Full Bloom」購物禮遇除外）。
6. 顧客必須出示收據正本。恕不接受損毀、複印或重印的收據。
7. 只接受即日憑電子貨幣付款之交易，包括信用卡、扣賬卡、支付寶、Android Pay、Apple Pay、易辦事、PayMe、八達通、Samsung Pay、Tap & Go 拍住賞、微信支付等。現金付款恕不接受。所有相關收據會被蓋上印章，方算完成換領程序。
8. 顧客使用之電子付款方式所顯示的姓名須與太古廣場 **above** 會員計劃的登記姓名一致，方可換領禮遇。太古地產管理有限公司有權於換領過程中要求顧客出示相關支付卡作核對之用。
9. 禮遇只計算扣除任何折扣、禮券或 **above** Dollar後，電子貨幣付款存根上顯示之最終金額。
10. 於「村上隆 Ohana Hatake 期間限定店」之消費、購買太古廣場禮品卡、商舖禮券、代用券及現金券、會籍及服務計劃的消費、銀行服務、電訊服務、停車場、酒店、慈善捐款、兌換或退款發票、增值咭及增值服務、任何預訂貨品或餐飲之可退款及 / 或非全數繳付訂金、在任何商戶之八達通卡增值、在太古廣場餐廳、食肆或商舖舉行之私人或公務宴會、太古廣場一座、二座、三座、五座及六座辦公樓商店之交易皆不可用作參與是次推廣。
11. 任何推廣期內全額繳付及不可退款之訂金交易，須於全額繳付訂金交易同日一併出示其相應證明，方可用作登記參與是次推廣。
12. 換領之禮遇不可退回、兌換現金或其他服務或產品。
13. 如收據已被蓋上印章及成功換領禮遇，太古廣場商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻，太古地產管理有限公司有權要求顧客退還已換領之禮遇。
14. 太古廣場 / 太古廣場三座 / 太古廣場六座 / 星街小區商戶之職員均不能參加是次推廣活動。銷售人員不得代顧客兌換任何禮遇。太古地產管理有限公司有權要求查證參加者是否符合參加資格。
15. 個人資料收集只供太古廣場推廣部作聯絡及資料核實用途，所有資料會絕對保密。在得到顧客的同意下，聯絡資料亦會用作傳送推廣訊息及資料予顧客。
16. 對於禮遇之質素，太古地產管理有限公司概不負責。
17. 顧客參加本活動純屬自願性質，一切因本推廣活動或任何禮遇對顧客或任何其他人士造成的所構成或引致之爭議、責任、損失、損害、索償或成本概與太古地產管理有限公司無關。太古地產管理有限公司毋須就此承擔任何法律責任或賠償。
18. 參加此推廣活動代表顧客明白、接受及願意遵守是次推廣及禮品之條款及細則。如有任何違反條款及細則之情況，或任何不誠實及 / 或造假行為，太古地產管理有限公司保留權利立即取消其參與活動之權利而不另作通知。
19. 太古地產管理有限公司有權隨時更改、延長或終止優惠、條款及細則而毋須另行通知。
20. 如有任何爭議，太古地產管理有限公司保留最終決定權。顧客必須提供有關文件之正本、交易單據及信用卡簽賬存根正本（如適用）以便太古廣場作進一步調查。
21. 如本條款及細則之中英文版本有任何差異，一概以英文版本為準。