

# 2023 Pacific Place 'Cross-Border Shopping Delights' Rewards Campaign - Terms and Conditions



1. The promotion runs from 31 March to 31 August 2023, both dates inclusive ("Promotion Period").
2. Shoppers are required to present their valid overseas passports/ travel identification documents in order to be entitled to redeem Shopping Reward ("Reward"). British National (Overseas) visa (BNO) will not be accepted.
3. Shoppers are required to join the Pacific Place Loyalty Programme - **above** and meeting the accumulated same-day spending requirement by electronic payment during the Promotion Period in order to be entitled to redeem the Reward.

	Eligibility	Accumulated Same-day Electronic Spending	Shopping Reward
General Tourist Shoppers	Present a valid overseas passport/ travel identification document	HK\$28,000 or above	HK\$500 Pacific Place Gift Card
Swire Properties' Chinese Mainland Malls' Members*	Present a valid overseas passport/ travel identification document and digital membership card of Swire Properties' Chinese Mainland malls*	HK\$5,000 or above	

\*Swire Properties' Chinese Mainland malls include: Taikoo Li Sanlitun, INDIGO, HKRI Taikoo Hui, Taikoo Li Qiantan, ZHANGYUAN, Taikoo Hui Mall, Sino-Ocean Taikoo Li

4. Shoppers whose membership tier from designated malls in China is Silver or below are not entitled to redeem the Reward with accumulated same-day spending of HK\$5,000 or above.
5. Same-day machine-printed sales receipts and electronic payment transaction slips issued by designated merchants of Pacific Place, Three Pacific Place and Starstreet Precinct, must be presented at the Pacific Place Level L2 Concierge Desk on the same day of purchase to redeem the Reward. For designated merchants at Starstreet Precinct, please refer to the below link: [https://www.pacificplace.com.hk/-/media/Files/PacificPlace2/Pdf/StarstreetPrecinct\\_designated\\_merchants.ashx](https://www.pacificplace.com.hk/-/media/Files/PacificPlace2/Pdf/StarstreetPrecinct_designated_merchants.ashx)
6. Each receipt must be worth HK\$100 or more. Each receipt can be used once only, and the amount shown on the receipt cannot be split.
7. Redeemed receipts can be used to redeem other Pacific Place's shopping rewards programme, except for 'A World of Travelling Rewards Are Opening For You' Campaign.
8. Original receipts must be presented. Damaged, duplicated and re-printed receipts will not be accepted.
9. Only same-day purchase transactions settled by any electronic payments, including credit card, debit card, Alipay, Android Pay, Apple Pay, EPS, PayMe, Octopus card, Samsung Pay, Tap & Go and WeChat Pay, etc., are accepted. Cash payments are not eligible. All receipts for redemption will be stamped as part of the redemption procedure.
10. Only the final amount shown on the electronic payment slips after deductions from any discounts or vouchers will be eligible for the Reward.

11. Each Shopper is entitled to a maximum of ONE redemption of Reward per day. All rewards are limited and are available on a first-come-first-served basis while stocks last.
12. The name stated on the overseas passport/ travel identification document and the electronic payment methods used to redeem the eligible Reward must be the same as the registered name used to join the Pacific Place Loyalty Programme - **above**. Swire Properties Management Limited reserves the right to request shoppers to present the relevant credit card(s) for verification purpose.
13. Reward will be given out in the form of Gift Card. The expiry date of Gift Card is stated at the back of the card and will not be re-issued in case of expiry or loss.
14. Pacific Place Gift Cards are applicable at designated participating merchants at Pacific Place only. Please refer below for list of participating tenants: [https://www.pacificplace.com.hk/-/media/Files/PacificPlace2/Pdf/gift-card-programme-participating-tenants\\_v42.ashx?rev=a7e906e0d2f749d29f22a2fc00752c8e&hash=C69774A9AC6C5EA0B3288A66B95B2894](https://www.pacificplace.com.hk/-/media/Files/PacificPlace2/Pdf/gift-card-programme-participating-tenants_v42.ashx?rev=a7e906e0d2f749d29f22a2fc00752c8e&hash=C69774A9AC6C5EA0B3288A66B95B2894)
15. Purchases of Pacific Place Gift Card, gift certificates, merchant vouchers or cash coupons will not be accepted. Payments for membership fee/service plan, banking services, telecommunications services, car parking fees, hotels (including hotel stay packages covering Salisterra dining from The Upper House), charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, any refundable and /or partially paid deposits on merchandise and meals, reloading of Octopus Card at any tenants, and private or corporate functions at restaurants, outlets or shops at Pacific Place Mall, Three Pacific Place and Startstreet Precinct and shops at One & Two Pacific Place office towers are also excluded.
16. For any eligible transactions with fully paid and non-refundable deposit which the entire payment is made within the Promotion Period, the corresponding receipts must also be presented on the same day which the entire deposit is paid in order to participate in this promotion.
17. Reward cannot be refunded, exchanged for cash or other services or products.
18. Pacific Place, Three Pacific Place and Starstreet Precinct shops may reject any refund where receipts have been stamped for redemption. Swire Properties Management Limited reserves the right to request shoppers to return the redeemed Reward if the required spending threshold is not met after refund.
19. Staff from shops at Pacific Place, Three Pacific Place and Starstreet Precinct are not entitled to participate in this promotion. Sales personnel are not allowed to redeem any Reward on behalf of the shoppers.
20. Personal data collected will only be used for Swire Properties Management Limited Marketing and Promotions for contacting and verification purposes only, all information will be kept highly confidential. With the consent of the shoppers, the contact information will also be used for sending promotional materials and information.
21. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the redeemed Reward.
22. Participation in this promotion is voluntary, and Swire Properties Management Limited shall not be responsible to shoppers or any other party for any disputes, liabilities, loss, damage, claim or cost arising from or caused by this promotion or any of the Reward. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.
23. Participation in the promotion represents the shopper's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and Reward. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the shopper's entitlement to the Reward without prior notice.
24. Swire Properties Management Limited reserves the right to amend any terms and conditions of this promotion without prior notice.
25. In case of disputes, Swire Properties Management Limited reserves the right of final decision on all related matters.
26. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.

# 2023 太古廣場「跨境聯乘禮遇」－條款及細則



1. 本推廣適用於2023年3月31日至2023年8月31日，包括首尾兩天（「推廣期」）。
2. 顧客須出示其有效海外護照/旅遊證件方可換領購物禮遇（「禮遇」）。英國國民（海外）護照恕不接受。
3. 顧客須登記加入太古廣場 **above** 會員計劃及以電子貨幣即日消費累積滿以下指定金額，方可換領購物禮遇。

	換領資格	即日累積電子消費金額	購物禮遇
一般旅遊顧客	出示有效海外護照/ 旅遊證件	港幣28,000元或以上	太古廣場港幣500元禮品卡
太古地產內地商場會員*	出示有效海外護照/ 旅遊證件及太古地產內地商場的電子會員卡*	港幣5,000元或以上	

\*太古地產內地商場包括：三里屯太古里、頤堤港、興業太古滙、前灘太古里、張園、太古滙、遠洋太古里

4. 若顧客於指定內地商場的會員級別為銀級或以下，則不可以以即日累積消費滿HK5,000或以上換領禮遇。
5. 顧客必須於消費當日親臨太古廣場L2層的禮賓櫃檯，並出示太古廣場、太古廣場三期及星街小區指定商戶即日發出的機印消費收據及相應的電子貨幣付款存根，方可換領禮遇。有關星街小區之指定商戶，請參考以下連結：  
[https://www.pacificplace.com.hk/-/media/Files/PacificPlace2/Pdf/StarstreetPrecinct\\_designated\\_merchant\\_s.ashx](https://www.pacificplace.com.hk/-/media/Files/PacificPlace2/Pdf/StarstreetPrecinct_designated_merchant_s.ashx)
6. 每張收據必須為港幣100元或以上。每張收據只可被使用一次，收據上的金額不能分開計算作多次換領。
7. 已換領此禮遇之收據可同時換領太古廣場其他購物禮遇及推廣活動（「打開豐盛旅遊獎賞的世界」獎賞活動除外）。
8. 顧客必須出示收據正本。恕不接受損毀、複印或重印的收據。
9. 只接受即日憑電子貨幣付款之交易，包括信用卡、扣賬卡、支付寶、Android Pay、Apple Pay、易辦事、PayMe、八達通、Samsung Pay、Tap & Go拍住賞、微信支付等。現金付款恕不接受。所有收據會被蓋上印章，方算完成換領程序。
10. 只計算扣除任何折扣或禮券後，電子貨幣付款存根上顯示之最終金額。
11. 每位顧客每日最多只限換領禮遇一次。所有禮遇數量有限，先到先得，換完即止。

- 12.顧客之海外護照/旅遊證件以及所使用之電子付款方式所顯示的姓名須與太古廣場**above**會員計劃的登記姓名一致，方可換領禮遇。太古地產管理有限公司有權於換領過程中要求顧客出示相關支付卡作核對之用。
- 13.所有禮遇將以禮品卡形式送出，禮品卡的到期日將顯示於卡的背面，逾期失效或遺失，將不獲補發。
- 14.太古廣場禮品卡只適用於太古廣場內之指定參與商戶。如欲了解參與商戶之名單，請參考以下連結：[https://www.pacificplace.com.hk/-/media/Files/PacificPlace2/Pdf/gift-card-programme-participating-tenants\\_v42.ashx?hash=E5B1811F7737E5EFFC3E4D623B58F8D9](https://www.pacificplace.com.hk/-/media/Files/PacificPlace2/Pdf/gift-card-programme-participating-tenants_v42.ashx?hash=E5B1811F7737E5EFFC3E4D623B58F8D9)
- 15.購買太古廣場禮品卡、商舖禮券、代用券及現金券、會籍及服務計劃的消費、銀行服務、電訊服務、停車場、酒店、慈善捐款、兌換或退款發票、增值咭及增值服務、任何預訂貨品或餐飲之可退款及/或非全數繳付訂金、在任何商戶之八達通卡增值、在太古廣場、太古廣場三期及星街小區餐廳、食肆或商舖舉行之私人或公務宴會、太古廣場一座及二座辦公樓之交易皆不可用作參與是次推廣。
- 16.任何推廣期內全額繳付及不可退款之訂金交易，須於全額繳付訂金交易同日一併出示其相應證明，方可用作登記參與是次推廣。
- 17.換領之禮遇不可退款、兌換現金或其他服務或產品。
- 18.如收據已被蓋上印章，太古廣場、太古廣場三期及星街小區商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻，太古地產管理有限公司有權要求顧客退還已換領之禮遇。
- 19.太古廣場、太古廣場三期及星街小區商戶之職員均不能參加是次推廣活動。銷售人員不得代顧客兌換任何禮遇。太古地產管理有限公司有權要求查證參加者是否符合參加資格。
- 20.個人資料收集只供太古廣場推廣部作聯絡及資料核實用途，所有資料會絕對保密。在得到顧客的同意下，聯絡資料亦會用作傳送推廣訊息及資料予顧客。
- 21.對於換領禮遇之質量，太古地產管理有限公司無須負上任何責任。
- 22.參加者參加本活動純屬自願性質，一切因本推廣活動或任何禮遇對顧客或任何其他人士造成的所構成或引致之爭議、責任、損失、損害、索償或成本概與太古地產管理有限公司無關。太古地產管理有限公司無須就此承擔任何法律責任或賠償。
- 23.參加此推廣活動代表參加者明白、接受及願意遵守是次推廣及禮品之條款及細則。如有任何違反條款及細則之情況，或任何不誠實及/或造假行為，太古地產管理有限公司保留權利立即取消禮遇而不另作通知。
- 24.太古地產管理有限公司有權更改優惠、條款及細則而無須另行通知。
- 25.如有任何爭議，太古地產管理有限公司保留最終決定權。
- 26.如本條款及細則之中英文版本有任何差異，一概以英文版本為準。