

2025 Pacific Place Christmas Workshops – Terms and Conditions

1. Workshop registrations will start on 14 November 2025 at 11am. Participants can only register online at <https://christmas2025.pacificplace.com.hk/en/workshop> via electronic payments. No walk-in is allowed.
2. Participants are required to join the Pacific Place Loyalty Programme – **above** and present their member ID of the registered **above** account before attending the workshop.
3. Registrations are on a first-come, first-served basis. Participants can only register and attend **ONE** of the workshops during the promotion period. Duplicate registrations will not be accepted.
4. Tickets for the workshop are priced at HK\$450 per participant and include 1 workshop material pack. The workshop pack is available in different versions, selection is offered on a first-come, first-served basis and is subject to availability.
5. Each eligible **above** member may sign up for one guest (“Guest”) during online registration for the same registered workshop session at an extra HK\$450 participation fee subject to quota availability. No walk-in guest will be allowed.
6. Each participating child (aged 12 or below) must be accompanied by an adult (aged 18 or above) during the entire activity. No seat and no material pack will be provided for the accompanying adult.
7. The participation fee for workshop is **not** entitled to 2025 Pacific Place Christmas Shopping Rewards redemption, Pacific Place x Alipay Exclusive Shopping Rewards, parking promotions and **above** points registration.
8. The registered workshop session is non-refundable and non-exchangeable. In case of inclement weather or unforeseeable circumstances before the registered session starts, the session will be cancelled automatically and will not be rescheduled. Announcements will be made on Pacific Place’s Christmas website (<https://christmas2025.pacificplace.com.hk/en/>).
9. To register for workshop, participants are required to complete all mandatory personal data fields in the electronic registration form. Participants are responsible for ensuring information they provide is true, complete and accurate. Swire Properties Management Limited reserves the right to disqualify any registered participant without prior notice due to inaccurate or incomplete information.
10. The online registration system will reserve the ticket for a designated time limit after the ticket is added to the cart. The ticket will be removed automatically if participants fail to complete the whole registration and payment process within the time limit.
11. Upon successful registration, Swire Properties Management Limited will send a confirmation email to the registered email address with a unique QR code for workshop check-in purposes. A confirmation SMS will also be sent to the registered mobile number to serve as proof of confirmation. Participants must attend in person.
12. Participants can change their workshop session before 11:59pm on the day prior to the original confirmed booking at the provided admission ticket link. The booked date and time can be changed **ONCE** only, and all participants under the same booking are required to be rescheduled together. Sessions are subject to availability and booking cancellation cannot be undone.
13. The registered workshop cannot be changed to another workshop type.
14. The duration of the workshop is one hour.
15. All participants must arrive at the venue at least 10 minutes before the designated start time of the session and present the confirmation email with QR code upon entry. Swire Properties Management Limited reserves the right to refuse entry if any participant cannot provide the required information for verification purposes.
16. Entry will be granted only on the date and time stated on the confirmation email. **Participants who are late for more than 10 minutes after the designated start time of the session will not be permitted entry. No make-up workshop, and no refund will be arranged.**
17. Each QR code on the confirmation email can only be used once and shall be presented upon entry. QR code on the confirmation email will not be re-issued in case of loss or expiry.
18. Swire Properties Management Limited and its agents will not be held responsible for any loss (including but not limited to, direct, indirect, or consequential losses), damage, bodily or physical injury, harm, or death that may be caused by, arise, result from, or be attributable to the participation in any of the workshops.
19. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the workshop material packs.
20. Swire Properties Management Limited reserves the right to cancel and reschedule the workshops or amend the Terms and Conditions at any time without prior notice to participants.
21. All participants must follow on-site instructions given by the instructors, staff and helpers provided by Swire Properties Management Limited. If any participants disturb the workshop, misbehave or endanger the safety of others, Swire Properties Management Limited reserves the right to deny their participation in the workshop.

22. Participants are responsible for ensuring the safety of their personal belongings. Swire Properties Management Limited are not liable for any loss of or damage to participants' belongings.
23. All participation in the workshops is on a voluntary basis. Swire Properties Management Limited will not be liable for any loss or damage (including, but not limited to, direct, indirect or consequential losses) or for personal injury which may be suffered or sustained by the participants as a result of attending any workshops, and will be exempt from all legal liability, compensation and responsibility that may be caused by the workshops.
24. Upon successful registration, participants acknowledge that they have understood, accepted and are willing to comply with the Terms and Conditions from Swire Properties Management Limited. In case of any breach of these Terms and Conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the right to deny their participation in the session without prior notice.
25. Personal data collected by Swire Properties Management Limited will only be used for registration confirmation, admission and verification purposes. All information will be kept highly confidential. With the consent of participants, the personal information will also be used by Swire Properties Management Limited to provide direct marketing materials in accordance with the Privacy Policy (<http://www.swireproperties.com/en/privacy-policy/>).
26. In case of disputes, the decision of Swire Properties Management Limited shall be final and conclusively binding.
27. In case of discrepancy or inconsistency between English and Chinese versions of these Terms and Conditions, the English version shall prevail.

2025 太古廣場聖誕工作坊 – 條款及細則

1. 工作坊會於 2025 年 11 月 14 日上午 11 時開放登記。參加者須登入活動網頁 <https://christmas2025.pacificplace.com.hk/tc/workshop> 網上報名登記及以電子貨幣付款。不設即場登記。
2. 參加者須在出席工作坊前登記加入太古廣場 **above** 會員計劃並於現場出示 **above** 會員號碼。
3. 工作坊登記名額有限，先到先得，額滿即止。每人只限登記參加及出席工作坊一次。恕不接受重覆登記。
4. 工作坊門票為每位參加者港幣 450 元正，並包括一份工作坊材料包。工作坊材料包有不同版本，將以先到先得的形式分配。
5. 網上登記工作坊時，每位合資格 **above** 會員可為多一位參加者（「同行參加者」）登記參加同一工作坊，額外參加費用為港幣 450 元正，名額視乎供應情況而定。不設即場登記同行參加者。
6. 每位參加小童（12 歲或以下）必須由成人（18 歲或以上）陪同，該成人須全程陪同小童參加活動，而該成人並不會獲得材料包和不被安排座位。
7. 參加工作坊的費用**不可**用作換領 2025 太古廣場聖誕購物禮遇、太古廣場 x 支付寶專屬消費獎賞、商場泊車優惠及登記 **above** 會員積分之用。
8. 已成功登記之工作坊不可作退款及退換。如在工作坊開始前遇惡劣天氣或不可預測的情況，工作坊將會自動取消並不會安排改期。最新安排將於太古廣場聖誕網頁公佈 (<https://christmas2025.pacificplace.com.hk/tc/>)。
9. 參加者須根據電子報名表格填寫所有必須之個人資料作登記用途，並須確保所有填寫資料均為真實、完整及正確。如有不實資料，太古地產管理有限公司有權取消其參加資格而毋須事先通知。
10. 將門票加入購物車後，系統將於指定的時間內保留該門票。若參與者未能在限時內完成整個登記和付款程序，該門票將自動被刪除。
11. 太古地產管理有限公司將發出附有工作坊入場專用二維碼之確認電郵至成功報名之參加者，亦會發送短訊以作確認。參加者必須親自出席。
12. 參加者可於原定工作坊時間的前一天晚上 11 時 59 分或之前在確認電郵中的連結更改工作坊登記。參加者只可更改工作坊之時間及日期**一次**，同一預訂下的所有參加者必須一起更改。時段視乎名額供應情況而定。已取消之工作坊將不能撤回。
13. 已成功登記之工作坊不可更改至其他類別之工作坊。
14. 工作坊的時間為一小時。
15. 所有參加者必須在工作坊開始前至少 10 分鐘到達場地，並必須於入場前出示附有二維碼之確認電郵。若參加者無法出示上述所須資料作認證用，太古地產管理有限公司將有權拒絕參加者參加工作坊。
16. 參加者必須於確認電郵上列明之指定日期及時間入場。**若於確認電郵顯示的工作坊開始時間 10 分鐘後才到達，將不能參與該次工作坊，並不設後補和退款安排。**
17. 參加者必須憑確認電郵的二維碼入場。所有二維碼只可使用一次，並須於入場時出示以作紀錄。逾期或損失將不獲受理或補發。
18. 太古地產管理有限公司及其代表不會就因使用或參加工作坊後有可能導致或衍生的任何損失（包括但不限於直接、間接或後果性損失）、人身傷害、身體受傷或死亡負責。
19. 對於工作坊材料包之質量，太古地產管理有限公司毋須負上任何責任。
20. 太古地產管理有限公司有權取消或更改工作坊之場次、入場人數、條款及細則而毋須另行通知。
21. 所有參加者必須跟從在場導師、太古地產管理有限公司與在場職員及工作人員之指示。如有任何參加者干擾工作坊進行、作出不當行為或危及他人安全，太古地產管理有限公司保留即時取消有關參加者之參加資格之權利。
22. 參加者須自行保管其個人財物，太古地產管理有限公司毋須為參加者之財物損壞或損失負責。
23. 參加者均自願參加是次活動。太古地產管理有限公司對參加者參加工作坊可能遭受的任何損失或損害（包括但不限於直接、間接或後果性損失）或人身傷害概不負責，亦毋須作出賠償或任何法律責任。
24. 參加者一經遞交報名表格，即被視為明白、同意及願意遵守太古地產管理有限公司之條款及細則。如有任何違反條款及細則之情況，或任何不誠實及/或造假行為，太古地產管理有限公司保留即時取消有關參加者之參加資格之權利而不另作通知。
25. 個人資料收集只供太古廣場推廣部作確認登記、入場及資料核實用途，所有資料會絕對保密。在得到顧客的同意下，太古地產管理有限公司亦會根據其隱私政策 (<http://www.swireproperties.com/zh-hk/privacy-policy/>) 使用聯絡資料傳送推廣訊息及資料予參加者。

26. 如有任何爭議，太古地產管理有限公司將保留最終決定權，而有關決定將為最終定論並具約束力。
27. 如本條款及細則之中英文版本有任何差異，一概以英文版本為準。