



2025 PACIFIC PLACE "TICKET TO CHRISTMAS" SHOPPING REWARDS - TERMS AND CONDITIONS

1. The promotion runs from 21st November to 28th December 2025, both dates inclusive ("Promotion Period").
2. General shoppers and eligible UnionPay users (collectively, the "Shoppers") are required to join the Pacific Place Loyalty Programme – **above** and meet the accumulated same-day spending requirement by electronic payment during the Promotion Period in order to be entitled to redeem General Rewards and UnionPay Users Extra Rewards (collectively, the "Rewards"). During the Promotion Period, UnionPay users are entitled to redeem the UnionPay Users Extra Rewards up to **10 times**.

Accumulated Same-day Electronic Spending	General Rewards*	UnionPay Users Extra Rewards
HK\$4,000 – HK\$14,999	HK\$150 Pacific Place Shopping e-Voucher	HK\$100 Pacific Place Shopping e-Voucher
HK\$15,000 – HK\$49,999	HK\$350 Pacific Place Shopping e-Voucher + Venchi Murrine Mini Square Metal Tin Box (valued at HK\$135)	HK\$300 Pacific Place Shopping e-Voucher
HK\$50,000 – HK\$99,999	HK\$1,500 Pacific Place Shopping e-Voucher + Venchi Murrine Mini Square Metal Tin Box (valued at HK\$135)	HK\$1,000 Pacific Place Shopping e-Voucher
HK\$100,000 – HK\$249,999	HK\$2,500 Pacific Place Shopping e-Voucher + La Maison du Chocolat Gesture Gift Box (valued at HK\$370)	HK\$2,200 Pacific Place Shopping e-Voucher
HK\$250,000 or above	HK\$4,000 Pacific Place Shopping e-Voucher + La Maison du Chocolat Gesture Gift Box (valued at HK\$370)	HK\$3,500 Pacific Place Shopping e-Voucher

*Pacific Place Shopping e-Vouchers are in the form of unconditional e-Vouchers with default combination of vouchers below at designated face value and will be added to Shopper's wallets in Pacific Place mobile app. Swire Properties Management Limited reserves the right to modify it without prior notice.

Accumulated Same-day Electronic Spending	Combinations of Shopping e-Voucher(s) for General Rewards	Combinations of Shopping e-Voucher(s) for UnionPay Users Extra Rewards
HK\$4,000 – HK\$14,999	HK\$100 Pacific Place Shopping e-Voucher x1 + HK\$50 Pacific Place Shopping e-Voucher x1	HK\$100 Pacific Place Shopping e-Voucher x1
HK\$15,000 – HK\$49,999	HK\$300 Pacific Place Shopping e-Voucher x1 + HK\$50 Pacific Place Shopping e-Voucher x1	HK\$300 Pacific Place Shopping e-Voucher x1
HK\$50,000 – HK\$99,999	HK\$500 Pacific Place Shopping e-Voucher x 3	HK\$500 Pacific Place Shopping e-Voucher x2
HK\$100,000 – HK\$249,999	HK\$500 Pacific Place Shopping e-Voucher x5	HK\$500 Pacific Place Shopping e-Voucher x4 + HK\$100 Pacific Place Shopping e-Voucher x2
HK\$250,000 or above	HK\$500 Pacific Place Shopping e-Voucher x8	HK\$500 Pacific Place Shopping e-Voucher x7

3. To redeem the UnionPay Users Extra Rewards, the Shoppers must settle relevant transaction(s) with UnionPay Credit and ATM Cards with the UnionPay logo (refers to as "UnionPay Card"), UnionPay Contactless Payment or UnionPay QR Code (including UnionPay App or other App supporting UnionPay QR Code Payment), except the RMB cards issued by specific Hong Kong and Macau card issuing institutions. The qualified transaction must be settled via UnionPay network in full. WeChat Pay, Alipay and AlipayHK are not eligible for this Promotion.
4. Each shopper is entitled to a maximum of ONE redemption of Rewards per day. The Rewards are limited in quantity and are available on a first-come, first-served basis while stocks last.
5. Same-day machine-printed sales receipts and electronic payment transaction slips issued by designated merchants of Pacific Place/ Three Pacific Place/ Six Pacific Place/ Starstreet Precinct must be presented at the Christmas Gift Redemption Counter (Level L1, near Theory) on the same day of purchase to redeem the Rewards. Please refer to the link below for designated merchants: <https://www.pacificplace.com.hk/-/media/files/pacificplace2/pdf/PacificPlace-StarstreetPrecinct-designated-merchants>.
6. Each receipt must be worth HK\$100 or more. Each receipt can be used once only, and the amount shown on the receipt cannot be split. Receipts CANNOT be re-used in conjunction with other ongoing sales redemption programme(s), except for free parking redemptions and Pacific Place x Alipay Exclusive Shopping Rewards.
7. Original receipts must be presented. Damaged, duplicated and re-printed receipts will not be accepted.
8. To redeem the General Rewards, only same-day purchase transactions settled by any electronic payments, including credit card, debit card, Alipay, Android Pay, Apple Pay, EPS, PayMe, Octopus card, Samsung Pay, Tap & Go and WeChat Pay, etc., are accepted. Cash payments are not eligible. All receipts for redemption will be stamped as part of the redemption procedure. For Shoppers redeeming the UnionPay Users Extra Rewards, the first 4 and last 4 digits of UnionPay Card number will be collected and photos of the merchant sales receipt(s) and credit card sales slip(s) will be taken at the time of redemption for internal audit.
9. The name stated on the electronic payment method used to redeem the eligible Rewards must be the same as the registered name used to join the Pacific Place Loyalty Programme – **above**. Eligible accumulated spending for Rewards redemption will be counted separately for **above Gold**, **above Platinum** and **above Black** Members with their respective Associated members. Swire Properties Management Limited reserves the right to request Shoppers to present the relevant card(s) for verification purpose.
10. Only the final amount shown on the electronic payment slips after deductions from any discounts, vouchers or **above** Dollar will be eligible for the Rewards.
11. Pacific Place Shopping e-Vouchers will be given out in the form of unconditional e-Vouchers at designated face value, and will be added to the Shoppers' wallets in Pacific Place mobile app instantly upon redemption of the Rewards. The e-Vouchers from General Rewards and UnionPay Users Extra Rewards are valid until 31 January 2026. Both sets of e-Vouchers will not be re-issued in case of expiry. UnionPay users must settle their payment by UnionPay when using the Shopping e-Vouchers from the Extra Rewards.
12. Purchases from Pacific Place Wonderbox Merchandise store, purchases of Station Café Workshops and Santa Express tickets, gift card (including Pacific Place Gift Card), gift certificates, gift vouchers or cash coupons issued by anyone, entity or organisation will not be accepted. Payments for membership fee/service plan, banking services, telecommunications services, car parking fees, hotels (including hotel stay packages covering Salisterra dining from The Upper House), charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, any refundable and/or partially paid deposits on merchandise and meals, reloading of Octopus Card at any tenants, and private or corporate functions at restaurants, outlets or shops at Pacific Place Mall, shops at One, Two, Three, Five & Six Pacific Place office towers are also excluded.
13. For any eligible transactions with fully paid and non-refundable deposit which the entire payment is made within the Promotion Period, the corresponding receipts must also be presented on the same day which the entire deposit is paid in order to participate in this promotion. However, **above** basic points shall only be credited to **above** member's account within 7 working days **after** the registration of official sales invoice.
14. Rewards cannot be returned, exchanged for cash or other services or products.
15. Pacific Place shops reserve the right to reject any refund where receipts have been stamped for redemption. Swire Properties Management Limited reserves the right to request Shoppers to return the redeemed Rewards if the required spending threshold is not met after refund.
16. Staff from shops at Pacific Place/ Three Pacific Place/ Six Pacific Place/ Starstreet Precinct are not entitled to participate in this promotion. Sales personnel are not allowed to redeem any Rewards on behalf of the Shoppers.
17. Personal data collected will only be used for Swire Properties Management Limited Marketing and Promotions for contacting and verification purposes only, all information will be kept highly confidential. With the consent of the Shoppers, the contact information will also be used for sending promotional materials and information. UnionPay is not involved in any part of the collection process nor usage of such data.
18. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the redeemed Rewards.
19. Eligible UnionPay users understand and accept that UnionPay International Company Limited is not the supplier of the products and/or services provided under or in connection with the promotion. UnionPay International Company Limited shall bear no liability relating to any aspect of the products and/or services, including without limitation, their quality, the supply, the descriptions of products and/or services provided by its suppliers, any false trade description, misrepresentation, misstatement, omission, unauthorised representation, unfair trade practices or conduct in connection with the promotion of the offer(s) or in making available the offer(s) or the products and/or services under the promotion, by the suppliers, their respective employees, officers and/or agents.
20. Participation in this promotion is voluntary; Swire Properties Management Limited shall not be responsible to Shoppers or any other party for any disputes, liabilities, losses (including indirect or consequential loss), damages, claims or costs arising from or caused by this promotion or any of the Rewards. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.
21. Participation in the promotion represents the Shopper's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and Rewards. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the Shopper's entitlement to the Rewards without prior notice.
22. Swire Properties Management Limited and UnionPay International Company Limited reserve the right to alter, extend or terminate the promotion and amend any terms and conditions of this promotion at any time without prior notice.
23. In case of disputes, Swire Properties Management Limited and UnionPay International Company Limited reserve the right of final decision on all related matters. Shoppers are required to present the relevant original transaction document(s), sales receipt(s) and credit card sales slip(s) (if applicable) for further investigation by Swire Properties Management Limited and/or UnionPay International Company Limited.
24. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.



2025太古廣場「聖誕夢幻啟程」 購物禮遇 — 條款及細則

1. 本推廣適用於2025年11月21日至12月28日，包括首尾兩天（「推廣期」）。
2. 一般顧客及合資格銀聯用戶（統稱「顧客」）須登記加入太古廣場**above**會員計劃及以電子貨幣即日消費累積滿以下指定金額，方可換領一般購物禮遇及銀聯用戶額外禮遇（統稱「禮遇」）。推廣期內，銀聯用戶最多只可換領銀聯用戶額外禮遇**10次**。

即日累積電子消費金額	一般購物禮遇*	銀聯用戶額外禮遇
港幣4,000元 – 港幣14,999元	太古廣場港幣150元電子購物禮券	太古廣場港幣100元電子購物禮券
港幣15,000元 – 港幣49,999元	太古廣場港幣350元電子購物禮券 + Venchi 千花系列巧克力迷你正方形鐵盒 (價值港幣135元)	太古廣場港幣300元電子購物禮券
港幣50,000元 – 港幣99,999元	太古廣場港幣1,500元電子購物禮券 + Venchi 千花系列巧克力迷你正方形鐵盒 (價值港幣135元)	太古廣場港幣1,000元電子購物禮券
港幣100,000元 – 港幣249,999元	太古廣場港幣2,500元電子購物禮券 + La Maison du Chocolat 心意禮盒 (價值港幣370元)	太古廣場港幣2,200元電子購物禮券
港幣250,000元或以上	太古廣場港幣4,000元電子購物禮券 + La Maison du Chocolat 心意禮盒 (價值港幣370元)	太古廣場港幣3,500元電子購物禮券

*太古廣場購物禮券將以以下電子禮券預設組合存入太古廣場手機應用程式內的電子錢包，禮券均設有指定面額，不設最低消費金額。太古地產管理有限公司保留權利修改禮遇而不另作通知。

即日累積電子消費金額	一般購物禮遇電子禮券預設組合	銀聯用戶額外禮遇電子禮券預設組合
港幣4,000元 – 港幣14,999元	太古廣場港幣100元電子購物禮券一張 + 太古廣場港幣50元電子購物禮券一張	太古廣場港幣100元電子購物禮券一張
港幣15,000元 – 港幣49,999元	太古廣場港幣300元電子購物禮券一張 + 太古廣場港幣50元電子購物禮券一張	太古廣場港幣300元電子購物禮券一張
港幣50,000元 – 港幣99,999元	太古廣場港幣500元電子購物禮券三張	太古廣場港幣500元電子購物禮券兩張
港幣100,000元 – 港幣249,999元	太古廣場港幣500元電子購物禮券五張	太古廣場港幣500元電子購物禮券四張 + 太古廣場港幣100元電子購物禮券兩張
港幣250,000元或以上	太古廣場港幣500元電子購物禮券八張	太古廣場港幣500元電子購物禮券七張

3. 銀聯用戶額外禮遇只適用於以卡面有銀聯標識的銀聯信用卡及提款卡(下稱「銀聯卡」)、銀聯手機Pay及銀聯二維碼(包括雲閃付APP或其他支援銀聯二維碼的手機應用程式)繳付,惟香港及澳門指定發卡機構所發行之人民幣銀聯卡除外。持卡人必須使用該卡通過銀聯網絡全數簽賬,方可獲得銀聯用戶額外禮遇。微信支付、WeChat Pay、支付寶、Alipay HK恕不接受。
4. 每位顧客每日最多只限換領禮遇一次。禮遇數量有限,先到先得,換完即止。
5. 顧客必須於消費當日親臨聖誕禮品換領專櫃(L1層,Theory附近),並出示太古廣場/太古廣場三座/太古廣場六座/星街小區指定商戶即日發出的電子消費收據及信用卡收據存根,方可換領禮遇。請參考以下連結之指定商戶名單:
<https://www.pacificplace.com.hk/-/media/files/pacificplace2/pdf/PacificPlace-StarstreetPrecinct-designated-merchants>
6. 每張收據必須為港幣100元或以上。每張收據只可被使用一次,收據上的金額不能分開計算作多次換領。收據不可重覆使用於其他禮遇換領活動(免費泊車優惠及太古廣場 x 支付寶專屬消費獎賞除外)。
7. 顧客必須出示收據正本。恕不接受損毀、複印或重印的收據。
8. 換領一般購物禮遇只接受即日憑電子貨幣付款之交易,包括信用卡、扣賬卡、支付寶、Android Pay、Apple Pay、易辦事、PayMe、八達通、Samsung Pay、Tap & Go 拍住賞、微信支付等。現金付款恕不接受。所有相關收據會被蓋上印章,方算完成換領程序。顧客如欲換領銀聯用戶額外禮遇,工作人員有權登記持卡人銀聯卡首4位和尾4位卡號,並為商戶交易單據及信用卡簽賬存根上的資料拍照作記錄用途。
9. 顧客使用之電子付款方式所顯示的姓名須與太古廣場**above**會員計劃的登記姓名一致,方可換領禮遇。**above Gold**、**above Platinum**及**above Black**會員與其連繫會員於推廣期用以換領購物禮遇之累積消費將分開計算。太古地產管理有限公司有權於換領過程中要求顧客出示相關支付卡作核對之用。
10. 禮遇只計算扣除任何折扣、禮券或**above** Dollar後,電子貨幣付款存根上顯示之最終金額。
11. 太古廣場電子購物禮券將以電子禮券形式於顧客成功換領禮遇後即時存入其太古廣場手機應用程式內的電子錢包,禮券均設有指定面額,不設最低消費金額。一般購物禮遇電子禮券及銀聯用戶額外禮遇電子禮券有效期至2026年1月31日,逾期失效,並不獲補發。銀聯用戶於使用額外電子購物禮券時,須同時使用銀聯卡為指定支付方式。
12. 於奇妙禮盒禮品店商品店之消費、購買暖心聖誕工作坊及聖誕老人列車門票、由任何人或組織發行的禮品卡(包括太古廣場禮品卡)、商舖禮券、代用券及現金券、會籍及服務計劃的消費、銀行服務、電訊服務、停車場、酒店、慈善捐款、兌換或退款發票、增值咭及增值服務、任何預訂貨品或餐飲之可退款及/或非全數繳付訂金、在任何商戶之八達通卡增值、在太古廣場餐廳、食肆或商舖舉行之私人或公務宴會、太古廣場一座、二座、三座、五座及六座辦公樓商店之交易皆不可用作參與是次推廣。
13. 任何推廣期內全額繳付及不可退款之訂金交易,須於全額繳付訂金交易同日一併出示其相應證明,方可用作登記參與是次推廣。唯所有訂金交易消費之**above**積分需於取貨後登記正式消費收據後7個工作天內直接存入顧客之**above**會員賬戶。
14. 換領之禮遇不可退回、兌換現金或其他服務或產品。
15. 如收據已被蓋上印章及成功換領禮遇,太古廣場商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻,太古地產管理有限公司有權要求顧客退還已換領之禮遇。
16. 太古廣場/太古廣場三座/太古廣場六座/星街小區商戶之職員均不能參加是次推廣活動。銷售人員不得代顧客兌換任何禮遇。太古地產管理有限公司有權要求查證參加者是否符合參加資格。
17. 個人資料收集只供太古廣場推廣部作聯絡及資料核實用途,所有資料會絕對保密。在得到顧客的同意下,聯絡資料亦會用作傳送推廣訊息及資料予顧客。銀聯國際有限公司並不牽涉該任何個人資料之收集及使用。
18. 對於禮遇之質素,太古地產管理有限公司概不負責。
19. 合資格銀聯用戶明白及接納所有商戶提供的有關銀聯用戶額外禮遇的產品及/或服務並非由銀聯國際有限公司所提供。因此,有關商戶、其員工、其人員及其供應商於推廣計劃提供的各項產品/服務的各方面,包括但不只限於商戶所提供的產品及/或其服務的質素、供應量、產品及/或其服務說明、任何虛假的交易說明、虛假陳述、錯誤聲明、遺漏、未經授權的陳述、與銀聯用戶額外禮遇或就提供此推廣下的產品及/或服務的不公平貿易慣例或行為,銀聯國際有限公司均毋須負上任何責任。
20. 顧客參加本活動純屬自願性質,一切因本推廣活動或任何禮遇對顧客或任何其他人士造成的所構成或引致之爭議、責任、損失、損害、索償或成本概與太古地產管理有限公司無關。太古地產管理有限公司毋須就此承擔任何法律責任或賠償。
21. 參加此推廣活動代表顧客明白、接受及願意遵守是次推廣及禮品之條款及細則。如有任何違反條款及細則之情況,或任何不誠實及/或造假行為,太古地產管理有限公司保留權利立即取消禮遇而不另作通知。
22. 太古地產管理有限公司及銀聯國際有限公司有權保留隨時更改、延長或終止優惠、條款及細則而毋須另行通知。
23. 如有任何爭議,太古地產管理有限公司及銀聯國際有限公司保留最終決定權。顧客必須提供有關文件之正本、交易單據及信用卡簽賬存根正本(如適用)以便太古廣場及/或銀聯國際有限公司作進一步調查。
24. 如本條款及細則之中英文版本有任何差異,一概以英文版本為準。