2023 Limited-Time Bonus Point Rewards for 'above' Members Terms and Conditions

- 1. The promotion period is from 17 March 2023 to 2 April 2023 (both dates inclusive) (the "Promotion Period").
- 2. General shoppers ("Shoppers") are required to join the Pacific Place Loyalty Programme **above** and meet the accumulated spending requirement by electronic payment during the Promotion Period in order to be entitled to **above** Point Rewards.
- 3. The Rewards are limited to electronic spending made during Promotion Period. The criteria of spending amount for bonus points are calculated per accumulated spending throughout the Promotion Period.
- 4. Eligible sales receipt(s) and electronic-payment transaction slip(s) issued by Pacific Place shop(s) must be presented at the Pacific Place Level L2 Concierge Desk, <u>OR</u> Level L3 Pavilion (above Platinum members only), <u>OR</u> Level L4 above Lounge (above Black members only) <u>OR</u> uploaded through Pacific Place Mobile App during the promotion period.
- 5. Each receipt must be worth HK\$100 or more. Only the final amount shown on the electronic payment slips after deductions from any discounts, tips or vouchers will be eligible for the rewards. Only purchase transactions settled by any electronic payments including credit card, debit card, Apple Pay, Android Pay, Samsung Pay, Alipay, WeChat Pay, Tap & Go or Octopus card etc., are accepted (i.e. cash payments are not eligible).
- 6. Original receipts must be presented. Damaged, duplicated, and re-printed receipts will not be accepted. All receipts for redemption will be stamped as part of the redemption procedure.
- 7. The name stated on the electronic-payment transaction slips used to redeem the Bonus Point Rewards must be the same as the registered name used to join the Pacific Place Loyalty Programme **above**. Swire Properties Management Limited reserves the right to request members to present the relevant credit card(s) for verification purpose.
- 8. All **above** basic points will be credited directly to **above** member's account within 7 working days from the date of point registration.
- 9. Each member can earn up to a maximum of 10,000,000 bonus points throughout the promotion period. Bonus points will be credited to the members' account on 17 April 2023. All eligible spending during the promotion period at Van Cleef & Arpels will be counted towards as accumulated spending, the corresponding **above** Bonus Point Rewards will be subject to a cap of HK\$1,000,000 per receipt.

- 10. Purchases of gift certificates, merchant vouchers or cash coupons will not be accepted. Payments for tips, membership fee/service Plan, banking services, telecommunications services, car parking fees, hotels (including hotel stay packages covering Salisterra dining from The Upper House), charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, any refundable and /or partially paid deposits on merchandise and meals, reloading of Octopus Card at any tenants, and private or corporate functions at restaurant, outlets or shops at Pacific Place Mall, and shops at One & Two Pacific Place office towers are also excluded.
- 11. The promotion can be enjoyed in conjunction with other mall promotions during the promotion period.
- 12. For any eligible transactions with fully paid and non-refundable deposit which the entire payment is made within the promotion period, the corresponding receipts must also be presented on the same day which the entire deposit is paid in order to participate in this promotion.
- 13. Pacific Place shops may reject any refund where receipts have been stamped for this promotion. Pacific Place reserves the right to request shoppers to return the redeemed shopping rewards if the required spending threshold is not met after refund.
- 14. Staff from shops at Pacific Place are NOT entitled to participate in this promotion.
- 15. Personal data collected will only be used for Swire Properties Management Limited Marketing and Promotions for contacting and verification purposes only, all information will be kept highly confidential. With the consent of the shoppers, the contact information will also be used for sending promotional materials and information.
- 16. Participation in this promotion is voluntary, and Swire Properties Management Limited shall not be responsible to shoppers or any other party for any disputes, liabilities, loss, damage, claim, or cost arising from or caused by this promotion or any of the shopping rewards. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.
- 17. Participation in the promotion represents the shopper's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and shopping rewards. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the shopper's entitlement to the shopping rewards without prior notice.
- 18. Swire Properties Management Limited reserves the right to amend any terms and conditions of this promotion without prior notice.

- 19. In case of disputes, Swire Properties Management Limited reserves the right of final decision on all related matters.
- 20. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.

2023 'above' 會員限時額外積分獎賞推廣 條款及細則

- 1. 推廣日期由 2023 年 3 月 17 日至 2023 年 4 月 2 日(包括首尾兩日)("**推廣期**")。
- 2. 一般顧客("**顧客"**)於推廣期內須登記加入太古廣場 above 會員計劃及以電子貨幣 消費累積滿指定金額,方可獲取 above 積分獎賞。
- 3. 積分獎賞只適用於推廣期期間之消費,並以累積消費計算用以達至指定消費額要求之積分獎賞。
- 4. 顧客須於推廣期內親臨太古廣場 L2 層禮賓櫃檯,或太古廣場 L3 層 Pavilion 貴賓區(只限 above Platinum 會員),或太古廣場 L4 層 above 禮賓室(只限 above Black 會員),或透過太古廣場手機應用程式登記合資格消費。
- 5. 每張收據必須為港幣\$100 或以上。每張收據只可被使用一次,收據上的金額不能分開計算。只計算扣除任何折扣、小費或禮券後,電子消費收據上顯示之最終金額。只接受憑電子消費付款之交易,包括信用卡、扣賬卡、Apple Pay、Android Pay、Samsung Pay、支付寶、微信支付、Tap & Go 拍住賞或八達通。現金付款恕不接受。
- 6. 顧客必須出示收據正本。恕不接受損毀,複印或重印的收據。所有相關收據會被蓋上印章,方算完成換領程序。
- 7. 顧客使用之電子付款方式(例如信用卡、易辦事或銀聯卡)所顯示的姓名須與太古廣場 **above**會員計劃的登記姓名一致,方可換領額外積分獎賞。太古地產管理有限公司有 權於換領過程中要求顧客出示相關支付卡作核對之用。
- 8. 所有above基本積分將於登記積分後7個工作天內直接存入顧客其above會員賬戶而不會另作通知。
- 9. 推廣期內每位顧客所得之總額外獎賞積分以10,000,000分為上限。額外積分獎賞將於 2023年4月17日存入會員的帳戶。Van Cleef & Arpels 於推廣期內所有合資格消費均納入 累積消費金額之計算內,唯每張收據可獲額外積分獎賞之金額上限為港幣\$1,000,000。
- 10. 購買商戶禮券、代用券及現金券、會籍及服務計劃的消費、銀行服務、電訊服務、停車場、酒店(包括涵蓋 Salisterra 餐飲的奕居酒店住宿套餐)、慈善捐款、兌換或退款發票、增值咭及增值服務、任何預訂貨品或餐飲之可退款及/或非全數繳付訂金、在任何商戶之八達通增值、在太古廣場餐廳、食肆或商舖舉行之私人或公務宴會、太古廣場一座及二座辦公樓商戶之交易皆不可用作參與是次推廣。

- 11. 每位顧客可同時參與此推廣及其他於推廣期內之商場推廣優惠。
- 12. 任何推廣期內全額繳付及不可退款之訂金交易,須於全額繳付訂金交易同日一併出示其相應證明,方可用作登記參與是次推廣。
- 13. 如收據已被蓋上印章,太古廣場商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻,太古地產管理有限公司有權要求顧客退還已換領之獎賞。
- 14. 太古廣場商戶之職員均不能參加是次推廣活動。
- 15. 個人資料收集只供太古廣場推廣部作聯絡及資料核實用途,所有資料會絕對保密。在 得到顧客的同意下,聯絡資料亦會用作傳送推廣訊息及資料予顧客。
- 16. 參加者參加本活動純屬自願性質,一切因本推廣活動或任何獎賞對顧客或任何其他人 士造成的所構成或引致之爭議、責任、損失、損害、索償或成本概與太古地產管理有 限公司無關。太古地產管理有限公司無須就此承擔任何法律責任或賠償。
- 17. 参加此推廣活動代表參加者明白,接受及願意遵守是次推廣及獎賞之條款及細則。如有任何違反條款及細則之情況,或任何不誠實及/或造假行為,太古地產管理有限公司保留權利立即取消其獎賞而不另作通知。
- 18. 太古地產管理有限公司有權更改優惠、條款及細則而毋須另行通知。
- 19. 如有任何爭議,太古地產管理有限公司保留最終決定權。
- 20. 如本條款及細則之中英文版本有任何差異,一概以英文版本為準。