

## 2021 Pacific Place A Place Above All Else Campaign - Terms and Conditions

1. Promotion Period is from 23 July to 8 August 2021 (both dates inclusive).
2. Shoppers are entitled for the Sales Redemption Rewards ("Rewards") only by joining the Pacific Place Loyalty Programme – **above**.
3. Same-day machine-printed sales receipts and electronic payment slips issued by Pacific Place shops must be presented at the Pacific Place Redemption Counter (Level L2, near Burberry) on the same day of purchase to redeem the Rewards.
4. Each receipt must be worth HK\$100 or more. Each receipt can be used once only, and the amount shown on the receipt cannot be split. Only the final amount shown on the electronic payment slips after deductions from any discounts, tips or vouchers will be eligible for the rewards. Only same-day purchase transactions settled by any electronic payments including credit card, debit card, Apple Pay, Android Pay, Samsung Pay, Alipay, WeChat Pay, Tap & Go or Octopus card etc., are accepted (i.e. cash payments are not eligible).
5. Original receipts must be presented. Damaged, duplicated and re-printed receipts will not be accepted. All receipts for redemption will be stamped as part of the redemption procedure.
6. The name stated on the electronic payment method used (e.g. credit card, EPS or UnionPay) to redeem the eligible rewards must be the same as the registered name used to join the Pacific Place Loyalty Programme – **above**. Swire Properties Management Limited reserves the right to request shoppers to present the relevant payment card(s) for verification purpose.
7. Each eligible member is entitled to a maximum of ONE redemption of the extra **above** point plus merchant voucher reward per day during the Promotion Period, and a maximum of ONE redemption of the **above** Gift Voucher plus The Upper House Hotel Gift Card (if applicable) reward throughout the Promotion Period.
8. Members that are entitled to the **above** Gift Voucher plus The Upper House Hotel Gift Card (if applicable) reward will receive the entitlement confirmation notice and reward's collection details by 31 August 2021. The **above** Gift Vouchers would be available for collection during 1 September – 30 September 2021 (both dates inclusive), and for usage during 1 September – 31 October 2021 (both dates inclusive). All merchant vouchers, **above** Gift Vouchers, and/or The Upper House Hotel Gift Cards will not be reissued in case of loss, damage or expiry.
9. All **above** basic points will be credited directly to **above** member's account within 7 working days from the date of redemption.
10. Total points earned from Van Cleef & Arpels transaction will be capped at 1,000,000 **above** points for each eligible receipt.
11. Purchases of gift certificates, merchant vouchers or cash coupons will not be accepted. Payments for membership fees, service plans, banking services, telecommunications services, car parking fees, hotels, charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, shops at One & Two Pacific Place office towers, Three Pacific Place and Starstreet Precinct are also excluded.
12. For any eligible transactions with fully paid and non-refundable deposit which the entire payment is made within the promotion period, the corresponding receipts must also be presented on the same day which the entire deposit is paid in order to participate in this promotion. Any partial settlement is not eligible for participating in the promotion.
13. Rewards cannot be exchanged for cash or other services or products.
14. Pacific Place shops may reject any refund where receipts have been stamped for redemption. Pacific Place reserves the right to request shoppers to return the rewards if the required spending threshold is not met after refund.

15. Staff from shops at Pacific Place are NOT entitled to participate in this promotion. Shoppers must redeem the rewards in person. Sales personnel are not allowed to redeem any rewards on behalf of the shoppers.
16. Personal data collected will only be used for Swire Properties Management Limited Marketing & Promotions for contacting and verification purposes only, all information will be kept highly confidential. With the consent of the shoppers, the contact information will also be used for sending promotional materials and information.
17. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the redeemed rewards.
18. Participation in this promotion is voluntary, and Swire Properties Management Limited shall not be responsible to shoppers or any other party for any disputes, liabilities, loss, damage, claim or cost arising from or caused by this promotion or any of the rewards. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.
19. Participation in the promotion represents the shopper's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and rewards. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the shopper's entitlement to the rewards without prior notice.
20. Swire Properties Management Limited reserves the right to amend any terms and conditions of this promotion without prior notice.
21. In case of disputes, Swire Properties Management Limited reserves the right of final decision on all related matters.
22. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.

## 2021 太古廣場 A Place Above All Else 推廣 – 條款及細則

1. 推廣日期由2021年7月23日至8月8日(包括首尾兩日)。
2. 顧客須登記加入太古廣場**above**會員計劃方可換領購物獎賞(「獎賞」)。
3. 顧客必須於消費當日親臨太古廣場禮品換領櫃檯(L2層, 近Burberry), 並出示由太古廣場商戶即日發出的單日收據及電子消費收據, 方可換領獎賞。
4. 每張收據必須為港幣100元或以上。每張收據只可被使用一次, 收據上的金額不能分開計算作多次換領。只計算扣除任何折扣、小費或禮券後, 電子消費收據上顯示之最終金額。只接受即日憑電子消費付款之交易, 包括信用卡、扣賬卡、Apple Pay、Android Pay、Samsung Pay、支付寶、微信支付、Tap & Go 拍住賞或八達通。現金付款恕不接受。
5. 顧客必須出示收據正本。恕不接受損毀, 複印或重印的收據。所有相關收據會被蓋上印章, 方算完成換領程序。
6. 顧客使用之電子付款方式(例如信用卡、易辦事或銀聯卡)所顯示的姓名須與太古廣場**above**會員計劃的登記姓名一致, 方可換領獎賞。太古地產管理有限公司有權於換領過程中要求顧客出示相關支付卡作核對之用。
7. 每位顧客於推廣期內每日最多只限換領商戶禮券及賺取額外**above**積分一次, 及於推廣期內憑累積消費最多換領**above**購物禮券及奕居酒店禮券(如適用)一份。
8. 所有合資格贏取**above**購物禮券及奕居酒店禮券(如適用)之顧客將於2021年8月31日或之前收到獎賞確認通知及領取詳情。顧客可於2021年9月1日至30日(包括首尾兩日)領取**above**購物禮券, 禮券之使用日期為2021年9月1日至10月31日(包括首尾兩日)。若顧客遺失、或持有損壞或已逾期的商戶禮券、**above**購物禮券及/或奕居酒店禮券, 將不獲補發。
9. 所有**above**基本積分將於兌換禮品後7個工作天內直接存入顧客其**above**會員賬戶而不會另作通知。
10. 於Van Cleef Arpels 之消費每張收據最多只可賺取1,000,000 **above** 積分。
11. 購買商戶禮券、代用券及現金券、會籍及服務計劃的消費、銀行服務、電訊服務、停車場、酒店、慈善捐款、兌換或退款發票、增值咭及增值服務、任何預訂貨品或餐飲之可退款及/或非全數繳付訂金、在任何商戶之八達通增值、在太古廣場餐廳、食肆或商舖舉行之私人或公務宴會、太古廣場一座及二座辦公樓、太古廣場三期及星街小區商店之交易皆不可用作參與是次推廣。
12. 任何推廣期內全額繳付及不可退款之訂金交易, 須於全額繳付訂金交易同日一併出示其相應證明, 方可用作登記參與是次推廣。任何非全額繳付之交易不得用於參與是次推廣。
13. 換領之獎賞不可退回、兌換現金或其他服務或產品。
14. 如收據已被蓋上印章, 太古廣場商戶有權拒絕相關交易之退款。如顧客進行任何退款後之總消費金額低於上述門檻, 太古地產管理有限公司有權要求顧客退還已換領之獎賞。
15. 太古廣場商戶之職員均不能參加是次推廣活動。顧客需親身換領獎賞, 銷售人員不得代顧客兌換任何獎賞。
16. 個人資料收集只供太古廣場推廣部作聯絡及資料核實用途, 所有資料會絕對保密。在得到顧客的同意下, 聯絡資料亦會用作傳送推廣訊息及資料予顧客。
17. 對於換領獎賞之質量, 太古地產管理有限公司無須負上任何責任。
18. 參加者參加本活動純屬自願性質, 一切因本推廣活動或任何獎賞對顧客或任何其他人士造成的所構成或引致之爭議、責任、損失、損害、索償或成本概與太古地產管理有限公司無關。太古地產管理有限公司無須就此承擔任何法律責任或賠償。

19. 參加此推廣活動代表參加者明白，接受及願意遵守是次推廣及獎賞之條款及細則。如有任何違反條款及細則之情況，或任何不誠實及/或造假行為，太古地產管理有限公司保留權利立即取消其獎賞而不另作通知。
20. 太古地產管理有限公司有權更改優惠、條款及細則而毋須另行通知。
21. 如有任何爭議，太古地產管理有限公司保留最終決定權。
22. 如本條款及細則之中英文版本有任何差異，一概以英文版本為準。