

Terms & Conditions - Valet Parking Service at Pacific Place

1. Valet Parking Service is available from 10am to 10pm daily. No overnight parking is allowed.
2. Valet Parking Service is only available to **above** members. Their Associated Members are not eligible for this offer. This offer is non-transferable.
3. Each eligible **above** member is entitled to the following benefits according to different membership tiers:

Membership	Valet Parking Benefit
above Black	First 4 hours complimentary valet parking service daily
above Platinum	First 2 hours complimentary valet parking service daily
above Gold	2 hours complimentary valet parking weekly* and redeem valet parking hours at 1,000 above points OR HK\$100 per hour <i>*Weekly is defined as a 7-day cycle beginning on Sunday and ending on Saturday</i>
above Blue	Redeem valet parking service at 1,000 above points OR HK\$100 per hour

4. 1,000 **above** points or HK\$100 per hour will be charged for the extra hour(s).
5. Eligible member is required to drive their own cars to reach the valet parking counter on Level L4 (next to Two Pacific Place taxi rank) and present his/her valid **above** e-membership card for verification. Each member can check their valet parking record via Pacific Place Mobile App after check-in.
6. The complimentary valet parking hours must be utilized on a single entry and cannot be used separately or in conjunction with Pacific Place's "3 Hours Free Parking" Promotion under any circumstances. Any unused portion of the complimentary hours will be forfeited upon redemption on that day.
7. For vehicle pick-up, **above Black** members to visit Level L4 **above** Lounge, while **above Platinum**, **above Gold** and **above Blue** members to visit Level L2 Concierge Desk for ticket validation. Members are required to arrive valet parking counter on Level L4 within 20 minutes after check-out time registration.
8. If the complimentary valet parking service exceeds the hours which a member is entitled to under these terms and conditions, the member will be required to settle any additional charges (at the rate of 1,000 **above** points /HK\$100 per hour; a partial hour will be charged as a full hour) exceeding the complimentary hours at Level L2 Concierge Desk before vehicle retrieval.
9. Further charges must be paid in full by CASH.
10. All vehicles which are not retrieved by members after 10pm will be retained in Pacific Place car park and charged with car parking rate at HK\$35 per hour until member retrieve his/her vehicle at valet parking counter on Level L4.
11. Valet Parking Service will be suspended under Typhoon Signal No. 8 or above or/ and under Black Rainstorm Signal.
12. Neither Wilson Parking (Hong Kong) Limited nor any of its servants, agents or employees (together hereinafter referred to as the "**Company**"), will be liable for any loss or of damage to any motor vehicle or any of its accessories or contents (whether such loss or damage is caused by the negligence, or by any act, default or omission, of the Company of any other party or otherwise) at any time, whilst such motor vehicles are parked or situated in this Car Park or otherwise in the Company's custody or control or whilst it is being moved or driven in, or to or from, this Car Park including, without limitation, whilst such motor vehicle is retained by the Company pursuant to Conditions 11 or 12 below.

13. The Company will not be under any liability (whether arising under statute, at common law or otherwise) for any loss of or damage to the property of any person caused by the negligence, or by any act, default or omission, of the Company, or any other person, or by any equipment used or employed by the Company or any other person in the operation of this Car Park, or by the condition of the structure, roads, fixtures, fittings, equipment or appliances of or attached to this Car Park, or by any other third party, vehicle, act or thing. The owner of any motor vehicle parked in this Car Park shall be solely liable for and shall hold the Company absolutely free and harmless from any such liability.
14. The Company may enter, move and drive any motor vehicle for the purpose of its being parked at or in this Car Park. Moreover, any motor vehicle may also be moved or driven by the Company to such place as the Company deems fit during any period of retention.
15. The Company may permit any person to remove any motor vehicle from this Car Park upon such person producing a valid ticket duly paid or offering evidence of authority or entitlement to remove such motor vehicles as the Company shall in its sole and absolute discretion deem satisfactory. The Company may retain any motor vehicle until such a ticket is produced or until so satisfied by such evidence. The Company will not be liable in negligence or in respect of any other cause of action arising out of the loss of or damage to any motor vehicle or any of its accessories or contents caused by permitting any person not authorized or entitled to remove the same to do so.
16. The Company shall have a general lien upon, or the right or retention of, any motor vehicle together with all of its accessories and contents until all sums due to the Company for or in relation to valet parking such motor vehicle in this Car Park or otherwise. or due by reason of any liability of the owner or user of such motor vehicle to the Company hereunder or otherwise of due in respect of other services rendered by the Company, have been paid in full. For the purposes of these Conditions, parking charges and/or other amounts payable hereunder by the owner/user of any motor vehicle shall be due on demand by the Company.
17. No time or other indulgence granted by the Company shall in any way affect its rights under these Conditions of Valet Parking or otherwise.
18. Parking charges in respect of any motor vehicle with the Company for valet parking left in this Car Park shall accrue at such rates, be calculated on such basis, and be paid in accordance with the Company's provisions as to Parking Fees for the time being in force.
19. The Company may vary these Conditions by altering, adding to or deleting any or all of them or making new terms and/or conditions and the new Conditions shall be effective and binding on the owner of any motor vehicle left with the Company for valet parking in this Car Park upon posting of such new Conditions of Valet Parking in a conspicuous place near the cashier's office or entrance to this Car Park. Except as otherwise authorized in writing by the Company, no servant, agent, or employee of the Company has the authority to waive, vary, amend or add to these Conditions.
20. Any notice, demand or other communication to be given by the Company in respect of any motor vehicle the subject of these Conditions of Valet Parking shall be given to the registered owner of such motor vehicle at his registered address as recorded with the Transport Department for the time being.
21. All terms and conditions above are subject to the Conditions of Valet Parking in English.