

WELLNESS TO GO

2024 Pacific Place “Wellness To Go” Shopping Rewards - Terms and Conditions

1. The promotion runs from 11 to 31 July 2024, both dates inclusive (“Promotion Period”).
2. Shoppers are required to join the Pacific Place Loyalty Programme – **above** and meet the accumulated same-day spending requirement by electronic payment, with at least ONE receipt from eligible Sports/ Beauty/ Lifestyle shops, during the Promotion Period in order to be entitled to redeem Shopping Rewards (“Rewards”).

Accumulated Same-day Electronic Spending ⁴ at Pacific Place and Starstreet Precinct with at least <u>ONE</u> receipt from eligible Sports/ Beauty/ Lifestyle shops	Shopping Rewards
HK\$2,000 – HK\$4,999	L'Occitane Body & Face Travel Set (valued at HK\$148)
HK\$5,000 – HK\$19,999	BEYORG A.O.R Brightening Eye Mask (valued at HK\$290) + HK\$50 Pacific Place Shopping e-Voucher
HK\$20,000 or above	HK\$500 Pacific Place Gift Card

3. Each shopper is entitled to a maximum of ONE redemption of Rewards per day. The Rewards are limited and are available on a first-come, first-served basis while stocks last.
4. Same-day machine-printed sales receipts and electronic payment transaction slips issued by designated merchants of Pacific Place/Three Pacific Place/Starstreet Precinct, with at least ONE receipt from eligible Sports/ Beauty/ Lifestyle shops, must be presented at the Gift Redemption Counter (Level L1, near Theory) on the same day of purchase to redeem the Rewards. For designated merchants at Pacific Place/ Three Pacific Place/ Starstreet Precinct, please refer to the following link: <https://bit.ly/3RU7VzQ>. For eligible Sports/ Beauty/ Lifestyle Shops at Pacific Place and Starstreet Precinct, please refer to the following link: <https://bit.ly/3RPQxvU>.
5. Each receipt must be worth HK\$100 or more. Each receipt can be used once only for Reward redemption, and the amount shown on the receipt cannot be split. Receipts CANNOT be re-used in conjunction with other on-going sales redemption programme(s), except for free parking redemption and Pacific Place x Alipay Exclusive Shopping Rewards.
6. Original receipts must be presented. Damaged, duplicated and re-printed receipts will not be accepted.
7. Only same-day purchase transactions settled by any electronic payments, including credit card, debit card, Alipay, Android Pay, Apple Pay, EPS, PayMe, Octopus Card, Samsung Pay, Tap & Go and WeChat Pay, etc., are accepted. Cash payments are not eligible. All receipts for redemption will be stamped as part of the redemption procedure.
8. The name stated on the electronic payment method used to redeem the eligible Rewards must be the same as the registered name used to join the Pacific Place Loyalty Programme – **above**. Eligible accumulated spending for Rewards redemption will be counted separately for **above** Gold, **above** Platinum and **above** Black Members with their respective Associated members. Swire Properties Management Limited reserves the right to request Shoppers to present the relevant credit card(s) for verification purpose.
9. Only the final amount shown on the electronic payment slips after deductions from any discounts, vouchers or **above** Dollar will be eligible for the Rewards.
10. Pacific Place Shopping e-Vouchers will be given out in the form of unconditional e-Vouchers at designated face value, and will be added to the shoppers' wallets in Pacific Place mobile app instantly upon redemption of the Rewards. The e-Vouchers are valid until 31 August 2024 and will not be re-issued in case of expiry.
11. Purchases of Pacific Place Gift Cards, gift certificates, merchant vouchers or cash coupons will not be accepted. Payments for membership fee/service plan, banking services, telecommunications services, car parking fees, hotels (including hotel stay packages covering Salisterra dining from The Upper House), charity donations, exchange or refund receipts, stored-value cards or any value added to stored-value cards, any refundable and/or partially paid deposits on merchandise and meals, reloading of Octopus Card at any tenants, and private or corporate functions at restaurants, outlets or shops at Pacific Place Mall, shops at One & Two Pacific Place office towers are also excluded.
12. For any eligible transactions with fully paid and non-refundable deposit which the entire payment is made within the Promotion Period, the corresponding receipts must also be presented on the same day which the entire deposit is paid in order to participate in this promotion. However, **above** basic points shall only be credited to **above** member's account within 7 working days after the registration of official sales invoice.
13. Rewards cannot be returned, exchanged for cash or other services or products.
14. Pacific Place and Starstreet Precinct shops may reject any refund where receipts have been stamped for redemption. Swire Properties Management Limited reserves the right to request Shoppers to return the redeemed Rewards if the required spending threshold is not met after refund.
15. Staff from shops at Pacific Place/ Three Pacific Place/ Starstreet Precinct are not entitled to participate in this promotion. Sales personnel are not allowed to redeem any Rewards on behalf of the Shoppers.
16. Personal data collected will only be used for Swire Properties Management Limited Marketing and Promotions for contacting and verification purposes only, all information will be kept highly confidential. With the consent of the Shoppers, the contact information will also be used for sending promotional materials and information.
17. Swire Properties Management Limited shall not be responsible for any matters in relation to the quality of the redeemed Rewards.
18. For more details on Pacific Place Gift Card, please visit <https://bit.ly/3XSL4IN>.
19. Participation in this promotion is voluntary; Swire Properties Management Limited shall not be responsible to Shoppers or any other party for any disputes, liabilities, losses (including indirect or consequential loss), damages, claims or costs arising from or caused by this promotion or any of the Rewards. Swire Properties Management Limited shall not be responsible for any related obligations or costs incurred in the promotion.
20. Participation in the promotion represents the Shopper's understanding, acceptance, and willingness to comply with the terms and conditions for the promotion and Rewards. In case of any breach of these terms and conditions, or any dishonest conduct and/or acts of counterfeit activity, Swire Properties Management Limited reserves the sole right to immediately cancel the Shopper's entitlement to the Rewards without prior notice.
21. Swire Properties Management Limited reserves the right to amend any terms and conditions of this promotion without prior notice.
22. In case of disputes, Swire Properties Management Limited reserves the right of final decision on all related matters.
23. In the event of discrepancy or inconsistency between English and Chinese versions of these terms and conditions, the English version shall prevail.